



Cannabis Control Division

August 27, 2026

PREPARE FOR
**NEW MEXICO'S NEW
TRACK-AND-TRACE
SYSTEM**



Dear Licensees,

Please be aware that account setup emails for the CCD's new track-and-trace system, NMS2S, are being delivered to the email address you have on file in NM-PLUS. The email will be sent from Real Time Solutions with an email address:

mailservices@rtssaas.com.

Please monitor your email inbox closely and take appropriate action once you receive the setup email.

If you receive an unexpected email and are uncertain if it is related to the NMS2S transition, please notify the CCD at RLD.CannabisControl@rld.nm.gov.

This bulletin will be posted on the CCD's official [NMS2S Track-and-Trace Transition webpage](#).

Thank you,

Cannabis Control Division

New Mexico Regulation & Licensing Department

The New Mexico Regulation and Licensing Department regulates more than 400,000 individuals and businesses in 35 industries, professions and trades across the state. Its mission is to ensure qualified professionals provide quality care and services to all people of New Mexico.



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