



Cannabis Control Division

August 14, 2026

INDUSTRY BULLETIN: 26-09

NMS2S Transition Timeline

The Cannabis Control Division (CCD) and Real Time Solutions (RTS) continue to move forward with planning the launch of the successor track-and-trace system, New Mexico Seed to Sale (NMS2S). In an effort to provide licensees with transparency regarding the anticipated timing of the data migration and system cutover, CCD is providing the following notice and tentative transition timeline.

The timeline below provides the tentative schedule for the NMS2S transition, including anticipated system availability, migration activities, and launch. CCD and RTS are continuing to finalize certain technical and operational aspects of the transition, with a particular focus on reducing system downtime and minimizing disruptions to licensees.

As this work continues, CCD and RTS will endeavor not to change any dates identified in this communication. However, unforeseen circumstances may require certain dates or times identified below to change. Should adjustments to the transition timeline become necessary, CCD will provide licensees with updated information as soon as practicable.

Licensees are encouraged to review the tentative timeline carefully and begin preparing their operations for the transition to NMS2S.

On August 25, 2026, after 5:00 p.m., BioTrack will be shut down for all non-retailer licensees to allow for a complete backup of BioTrack system data, including all licensee data as it exists at that date and time. Retailers will be able to continue conducting compliant dispensing through BioTrack; however, they will not be able to receive inventory until multiple transition steps are completed. Therefore, retailer licensees should consider the inventory needs of their businesses in advance of the anticipated transfer downtime, which is expected to last until September 2, 2026.

However, this does NOT mean that licensees cannot engage in all other standard permissions permitted under the license type. It is the expectation of the CCD that any changes made during this period will be reconciled within the NMS2S system once they gain access to their inventory. During this period Licensees must maintain accurate records so that their inventory may be adequately reconciled within NMS2S.

On or around August 31, 2026, RTS will have restored all producer and manufacturer inventories, and testing laboratories can begin accepting samples again in NMS2S. Producers and manufacturers will then need to reconcile their inventory.

September 1, 2026, at midnight (12:01AM), CCD will begin to migrate all retailer inventories, however sales must still be conducted through BioTrack. Please be sure to have synchronized your retail inventory with the BioTrack traceability database before that night. No transfers from other retailers should be sent or accepted through BioTrack after this time. The inventory that was captured at midnight is expected to be migrated to NMS2S by noon on September 2, 2026.

On September 2, 2026, retailers will have access to both their BioTrack and NMS2S accounts and inventory. Retailers can then begin receiving transfers of products from other licensees into NMS2S. During this period where Retailers have access to both BioTrack and NMS2S inventories, the NMS2S inventory should be adjusted down to account for sales made in BioTrack. On September 4, 2026, (12:01AM) the legacy BioTrack system will be turned off.

Retailers will continue to have BioTrack Access to conduct sales until September 4, 2026 (12:01AM). Sales after this time must be conducted through the NMS2S system including those sales made through POS API integrators.

Producers and manufactures should see their inventory within NMS2S on or around August 31, 2026, however, before you begin taking any actions, licensees will need to

make updates to their inventory that occurred during the migration and also ensure all information is accurate in the system.

Testing labs will not be able to receive samples from August 25, 2026, until August 31, 2026.

All past testing results will be fully migrated over by August 31, 2026.

All products on the market for sale to consumers will be grandfathered into the successor system.

CCD anticipates making user training manuals available early next week.

Only application programming interface (API) materials for connection of third-party point of sale (POS) systems are available to POS providers at this time, API materials for connection of third-party systems for all other processes, such as third-party inventory management systems will not be available until after the launch of NMS2S.

Licensees and cannabis stakeholders are encouraged to keep an eye on the CCD's "Data and News" webpage, "Industry Bulletin Archives" section, as the CCD anticipates releasing frequent updates, user manuals, instructions and other important information about this transition via Industry Bulletins.

Thank you for your patience and cooperation at this time.

New Mexico Regulation & Licensing Department

The New Mexico Regulation and Licensing Department regulates more than 400,000 individuals and businesses in 35 industries, professions and trades across the state. Its mission is to ensure qualified professionals provide quality care and services to all people of New Mexico.



SERVICE | DEDICATION | INTEGRITY



