



## COMPLAINT FORM

**I understand that a copy of this complaint may be sent to the person or entity against whom I am filing this complaint. I further understand that if I have knowingly filed false or misleading information, the Division may close this complaint.**

Has this matter been referred to an attorney, the courts, or other regulatory authority?      Yes                  No

**If you marked “Yes” above**, please provide the name(s) and contact information for your attorney(s) and any case name, case number, or other tracking information concerning any related court case or administrative proceeding:

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**Please Note:** If you are represented by an attorney, or if there is a court case or administrative proceeding pending or already decided regarding your complaint (for example, bankruptcy, foreclosure, or a civil lawsuit), the Division will document your complaint and review any matters within its jurisdiction and authority. However, the Division will not be able to mediate your specific complaint.

**Tell us about yourself:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Phone numbers: Home: \_\_\_\_\_ Work: \_\_\_\_\_ Cell: \_\_\_\_\_

E-mail address: \_\_\_\_\_

Account # (if applicable): \_\_\_\_\_

**Your complaint is against:**

Business Name: \_\_\_\_\_ Phone number: \_\_\_\_\_

Individual’s Name: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Email address: \_\_\_\_\_

Type of business:      Unlicensed entity performing regulated work (also choose industry below)

- |                       |                          |                                 |
|-----------------------|--------------------------|---------------------------------|
| Bank                  | Collection Agency        | Credit Union                    |
| Endowed Care Cemetery | Escrow Company           | Money Service Business          |
| Mortgage Loan Company | Mortgage Loan Originator | Motor Vehicle Sales Finance Co. |
| Repossessor           | Small Loan Company       | Trust Company                   |





**What is your complaint?** Please describe your complaint clearly and concisely, focusing on key facts such as dates, names, and actions. Include *copies* of any documents that support your complaint. *Please note that submitted documents will not be returned.*

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**What would you consider a satisfactory resolution of this complaint?** Attach additional pages if necessary. Please note that the Division cannot award damages, fees, or other remedies not authorized by statute. When describing your desired resolution, please keep this limitation in mind.

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**By submitting this complaint, I understand that the Financial Institutions Division (Division) does not and cannot act as legal counsel or represent private citizens in any legal capacity. I am filing this complaint to inform the Division of the activities of a state-regulated entity, or of actions by an unlicensed entity that may fall under state regulation, and to request the Division’s assistance in resolving this matter.**

**Your signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

