

INDUSTRY BULLETIN: 25-08

BioTrack System Restored

Notice to All Licensees: June 3rd, 2025, BioTrack System Restored

This communication is to notify licensees that the cannabis track and trace system, BioTrack, has been restored. Please reference Industry Bulletin 25-07: *Notice to All Licensees – June 3, 2025 BioTrack System Outage and Compliance Expectations* for additional information. Licensee access to BioTrack should now be fully restored.

As a reminder, all licensees are expected to comply with the post-restoration requirements outlined in Bulletin 25-07, including prompt entry of any missing data into BioTrack.

If you continue to experience any issues accessing BioTrack, please contact the CCD Compliance Team at CCD.Compliance@rld.nm.gov.

Thank you for your continued cooperation.