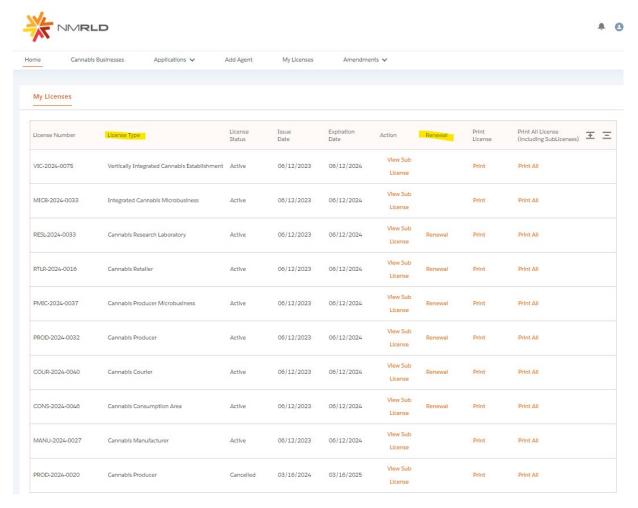
Cannabis Producer Renewal Walkthrough

This document will walk you through applying for a Renewal Cannabis Producer Application.

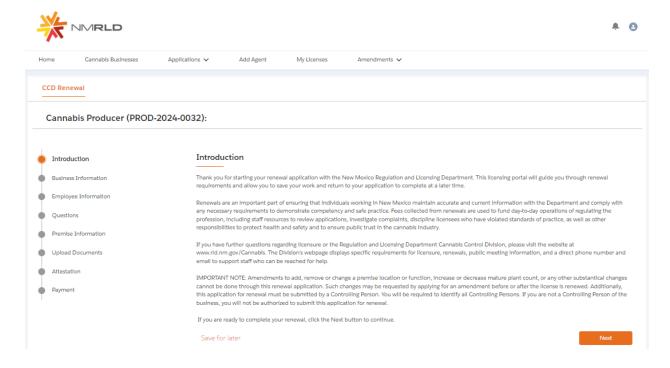
Step 1: Log in to the CCD Portal: https://nmrldlpi.my.site.com/ccd/s/login/

Step 2: Upon logging in, on the Home Page, you will see a list of all your licenses of all statuses. If any of them are eligible for Renewal, based on the defined criteria, there will be a 'Renewal' button as shown below:

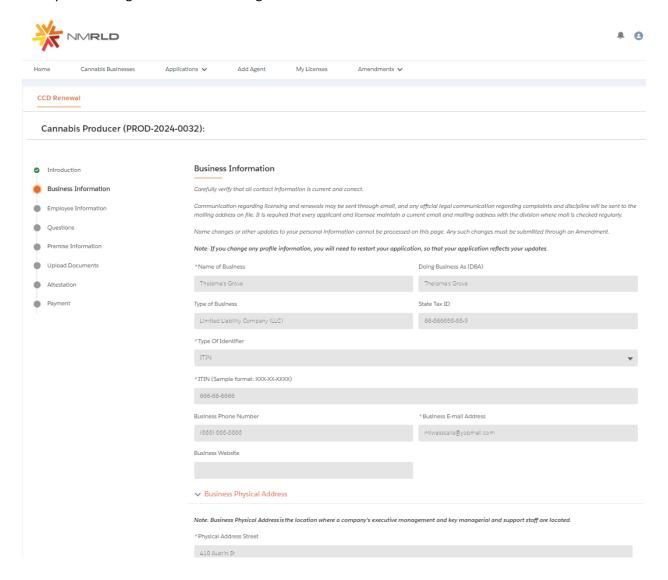


Step 3: Click on 'Renewal' to begin the Renewal Application Process

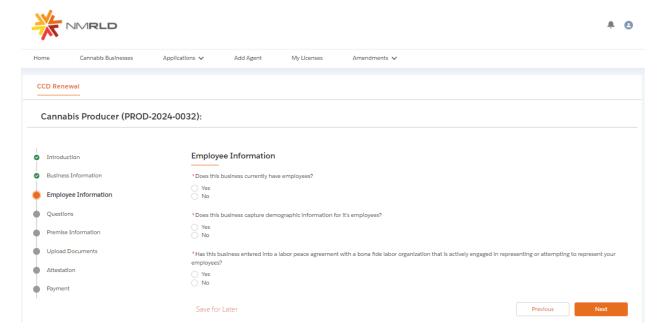
Step 4: First screen will be the Introduction Screen. Click Next upon carefully reading the information provided on this screen



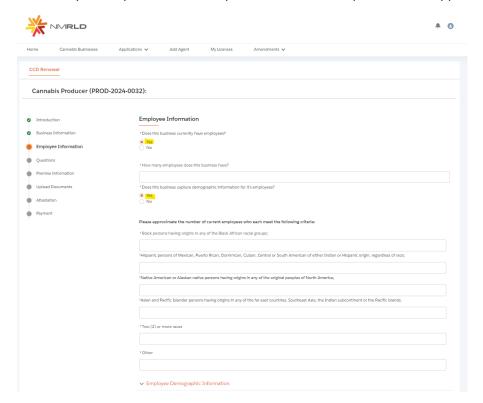
Step 5: Next is the Business Information Screen. All of the fields will be Read-Only as they are pulled from your Self-Registration form which get stored in Salesforce



Step 6: Upon clicking Next, you are then routed to the 'Employee Information' Screen



Based on your responses to these questions, additional questions will appear as shown below:



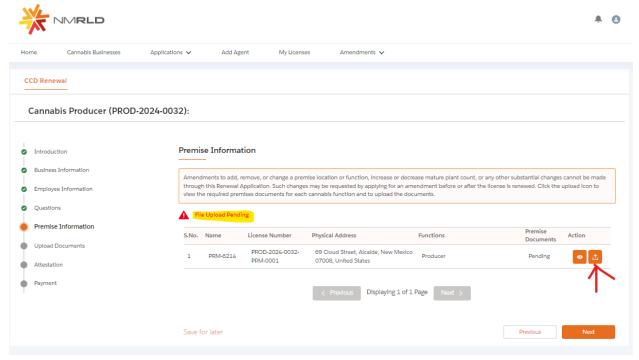
Step 7: Up next is the Questions Screen





Does the business certify it will adhere to cannabis transport requirements pursuant to the Cannabis Regulation Act, the Lynn and Erin Compassionate Use Act, and division rules, including the transport of unprocessed cannabis or cannabis products to other cannabis establishments?				
*Does the business certify it will adhere to security requirements pursuant to the Cannabis Regulation Act, the Lynn and Erin Compassionate Use Act, and division rules, including requirements relating to safety and security procedures, security devices to be used, placement of security devices, personal safety, and crime prevention techniques?				
In Compassionate Use Act, and di-				
es during normal business hours,				
environment, including occupa- lagement, and wastewater				
*Is the Business licensed under the New Mexico Liquor Control Act? Yes				
It in any controlling person, being fraud, decelt, or embezzlement; a ry a controlled substance or sell, on, or dispensing or possession				
son Inspection by the Cannabis AC?				
npassionate Use Act, and division				

Step 8: Up next is the Premise Information Screen



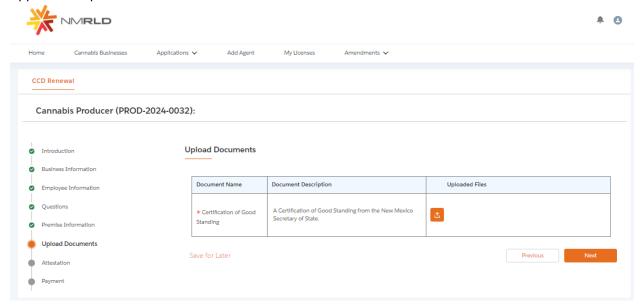
Upon renewal, you will be required to re-submit Premise documentation. Click on the Upload button to review which documents are required to proceed

Upload Premise Documents

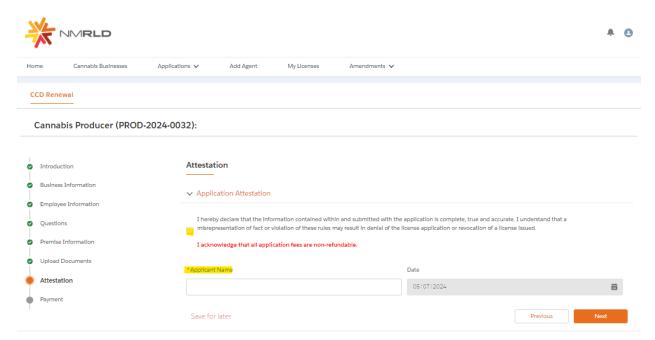


Submit

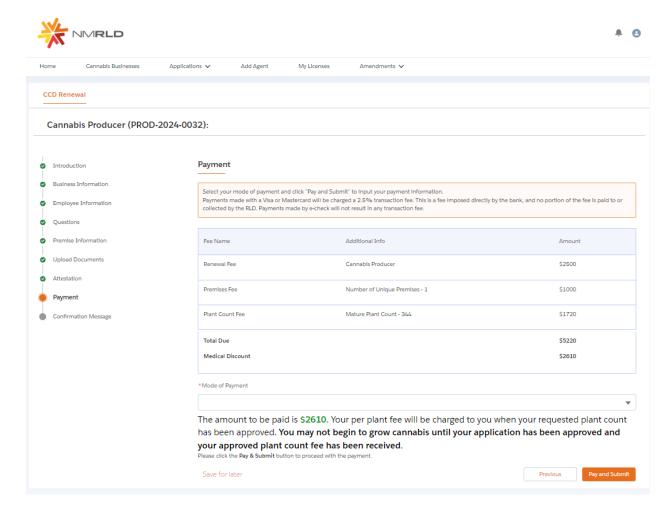
Step 9: Upon successfully uploading the required document, click next to proceed to the Renewal Application Upload Document Screen



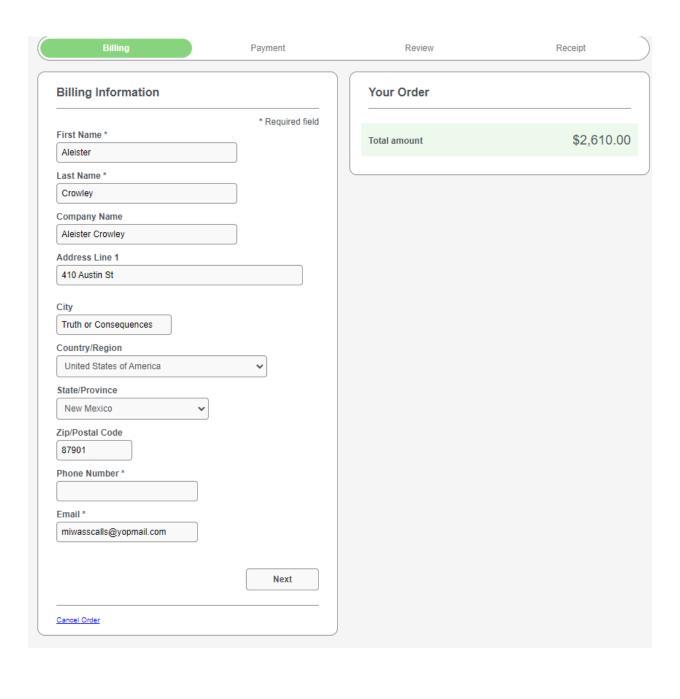
Step 10: Upon uploading documents click next to route to the Attestation screen where the acknowledgement and name is required

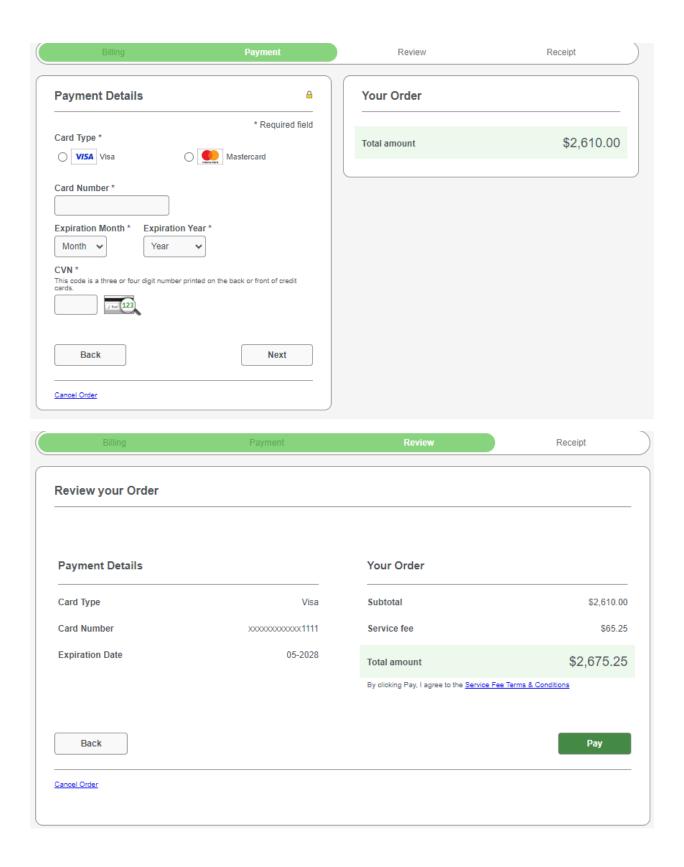


Step 11: Click next to route to the Payment Screen.



This screen shows the breakdown of the total amount to be paid. Click Pay and Submit upon selecting a Mode of Payment, which then launches CyberSource in a new tab





Click Pay to submit payment.

You will then see a new tab open in your browser for 5 seconds with the below message

Congratulations!

Your payment has been processed successfully.

This window will be closed automatically in 5 seconds.

Then, you will see this prompt below

Thank you! Your application has been submitted successfully.

You may check the status of your application by logging into your Portal at any time. Department staff will contact you if additional information or documentation is needed to complete the review of your application. Once your application is approved, you will receive an email notifying you of the update and how you can access your records and a digital copy of your license on the Portal. If you paid by Credit card or E-Check then you will receive a receipt from the payment processor, CyberSource, via email.

Back to Home

Click Home to return to the Home Page of the CCD Portal.