

NIRLD

Applying for a New License (Counseling and Therapy Practice Board) Quick Reference Guide



Table of Contents

Overview	3
Applying for a new License	3
Application Steps	5
Payment Gateway	23
View Application Submissions	26

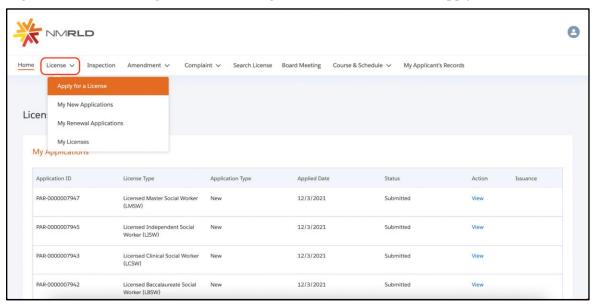


OVERVIEW

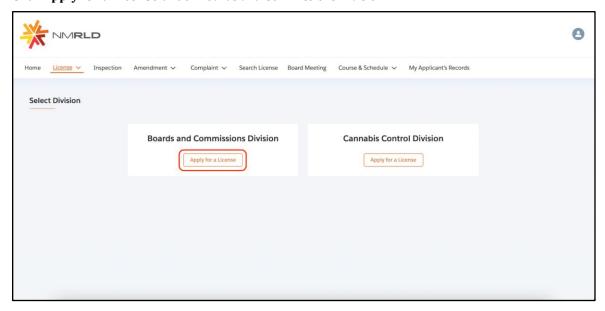
This Quick Reference Guide for the New Mexico Regulation and Licensing Department explains how to use the RLD public portal to create a new license for the Counseling and Therapy Practice Board.

APPLYING FOR A NEW LICENSE

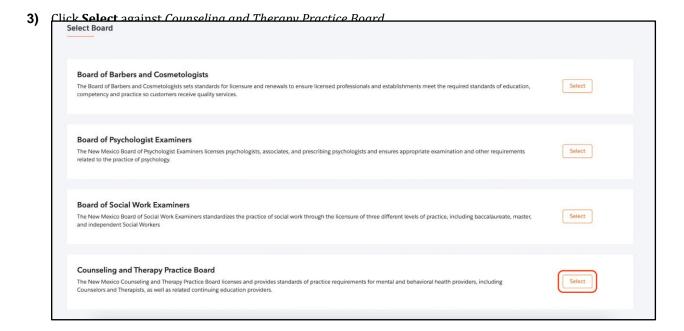
1) Log in to the RLD Licensing Public Portal. Navigate to the License tab. Click Apply for a License.



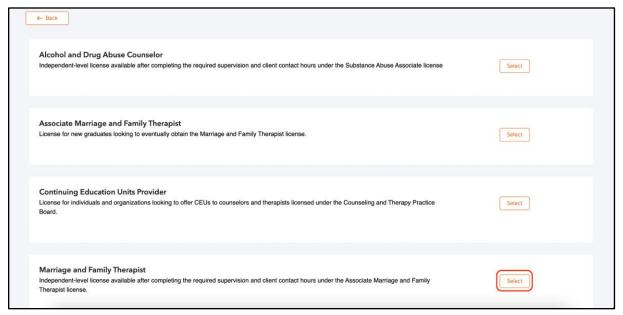
2) Click Apply for a License under Boards and Commissions Division.







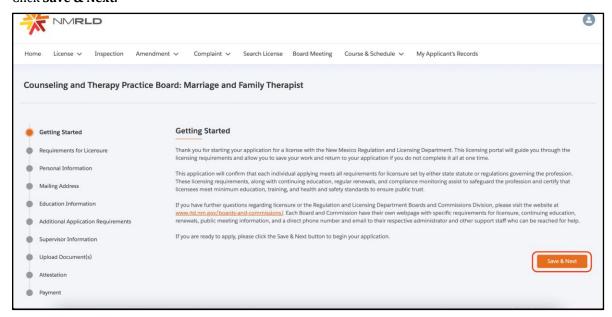
4) Select the desired license by clicking **Select** against the desired License name.





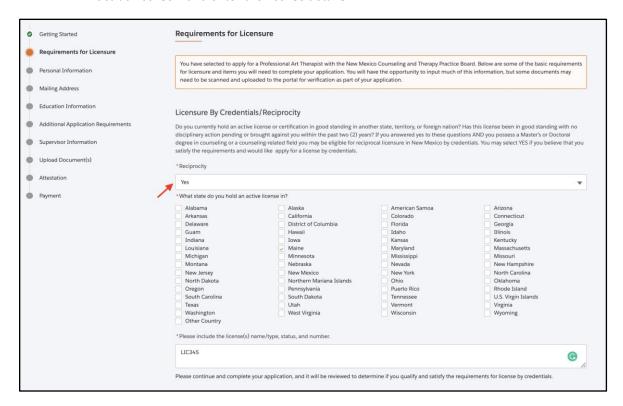
APPLICATION STEPS

You are about to initiate the application process. Read the *Getting Started* section carefully.
Click Save & Next.





- 2) In the **Requirements for Licensure** step, select answers and provide further details as follows:
 - a) Select **Yes** or **No** for Reciprocity.
 - b) Select check boxes of the applicable states for the question "In which state do you hold an active license?" and enter the license details.

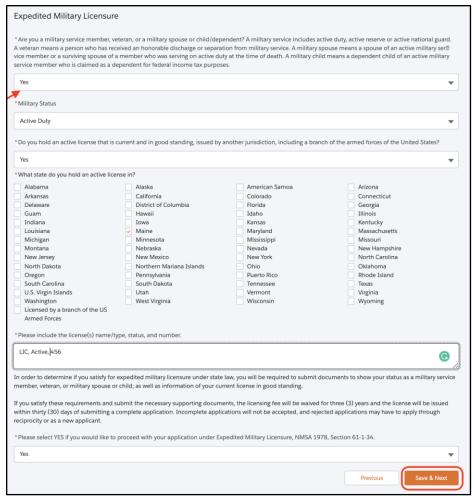




- c) Select **Yes** or **No** for the question, "Are you a military service member, veteran, or a military spouse or child?"
- d) Select an applicable status for the Military Status field.
- e) Select **Yes** or **No** for the question, "Do you hold an active license that is current and in good standing, issued by another jurisdiction, including a branch of the armed forces of the United States?"
- f) Select checkboxes of the applicable states for the question, "In which state do you hold an active license?" and enter the license details.
- g) Select **Yes** or **No** for the question, "Please select YES if you would like to proceed with your application under Expedited Military Licensure, NMSA 1978, Section 61-1-34."

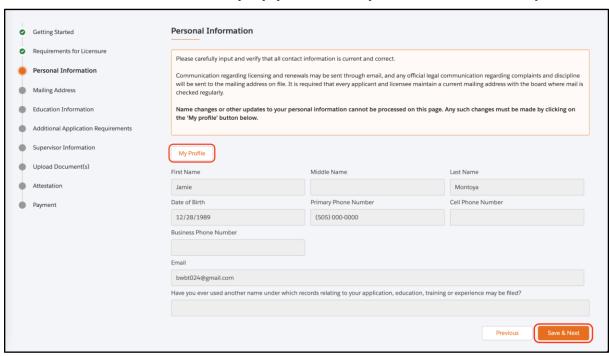
Note: If you have selected Yes for this question, you will be exempted from paying the License fee.

h) Click Save & Next.



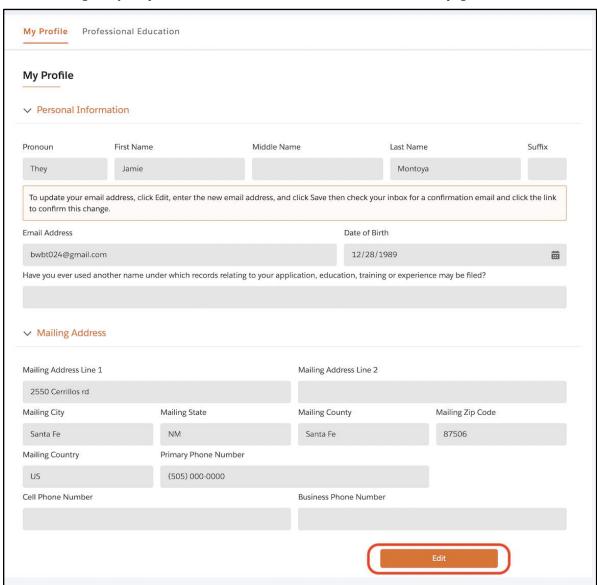


3) The Personal Information section will be pre-populated. To edit personal information, click My Profile.





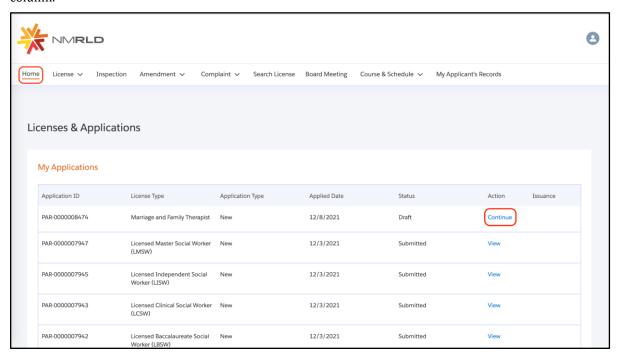
a) To make changes to your personal information, click **Edit** at the bottom of the page.



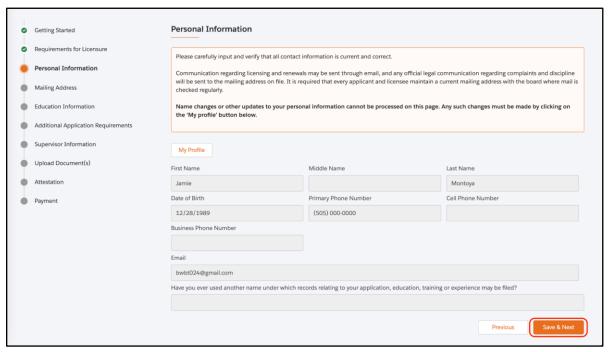
b) After you update the profile details, click **Home**.



c) Identify your application in the **My Applications** section and click **Continue** under the Action column.



d) Click Save & Next.





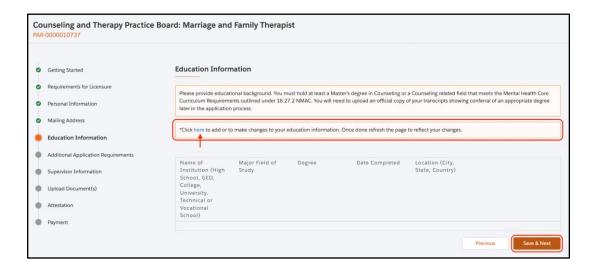
4) The Mailing Address section is pre-populated. You may update the information if required. Click Save & Next.



Important Note: If you are applying for a Continuing Education Units Provider License, Education Information, Additional Application Requirements, Supervisor Information steps (i.e Steps 5, 6, and 7 below) are not relevant. Instead, you will see a Presenter step, where the customer needs to add the presenter details. Continue with Step 8 after providing the presenter's information.

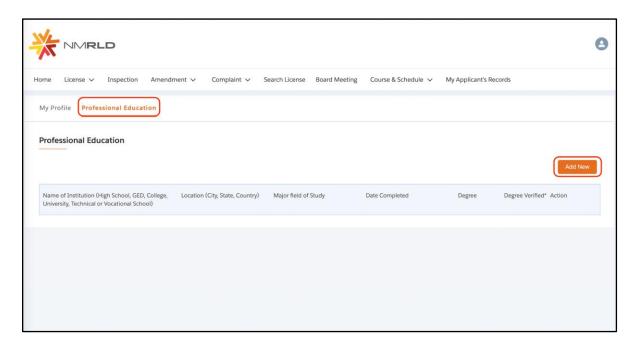


5) The Education Information field will be pre-populated with your information. Cross verify, click Save & Next to continue.



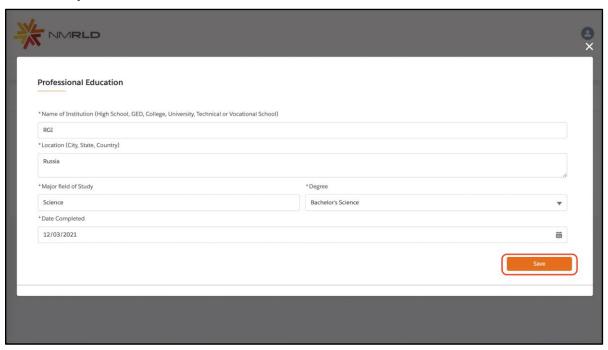
Note: To add educational details, click on 'here' to get to the Professional Education tab.

a) On the Professional Education tab. Click Add New.

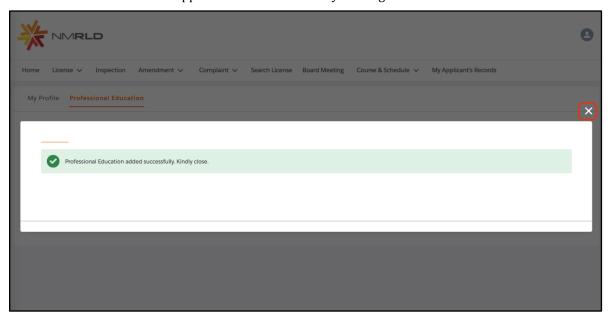




b) Fill in the required fields and then click Save.



c) The confirmation screen will appear. Close the window by clicking on the Cross.

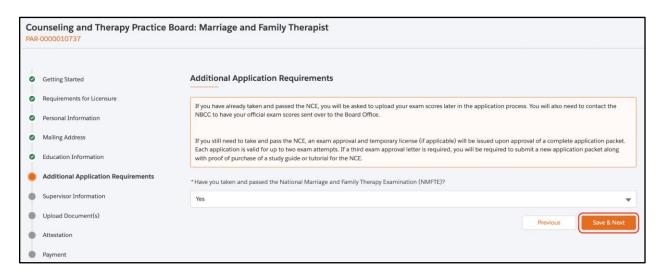


Note: Once the education information has been saved, close the window. Reload the previous page so that new information appears on the screen.



Important Note: If you are applying for a **Substance Abuse Associate License**, instead of the *Additional Application Requirements* step (Step 6) there is a *Continuing Education* step where the customer must add the provider's information. Continue with Step 7 after providing the information.

6) In the Additional Application Requirements step, read carefully and select Yes/No. Click Save & Next.



Note: If you choose No you will be charged an additional fee.

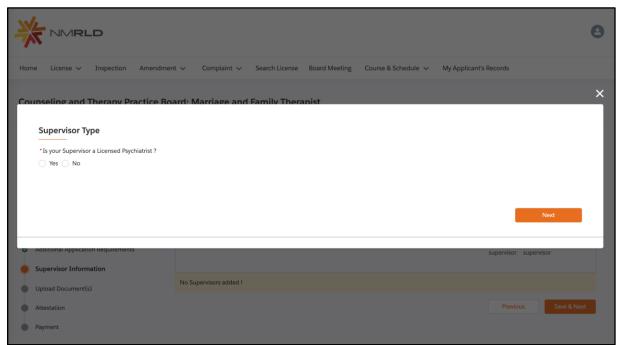
Important Note: If you are applying for an Alcohol and Drug Abuse Counselor License, there is an additional *Continuing Education* step after the *Additional Application Requirement* step (Step 6), where the customer must add the provider's information. Continue with Step 7 after providing the provider's information.

7) Under the Supervisor Information step, click Add Supervisor to add a supervisor.



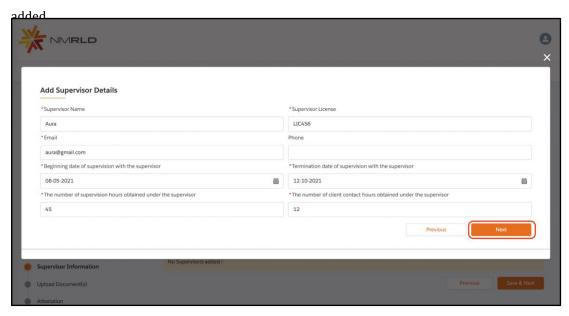


8) Select Yes/No on the Supervisor Type popup and click Next.

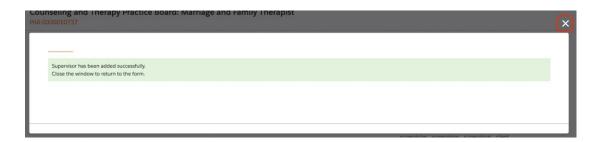




a) If you choose Yes, fill out all the required information and click Next. Supervisor details will now be

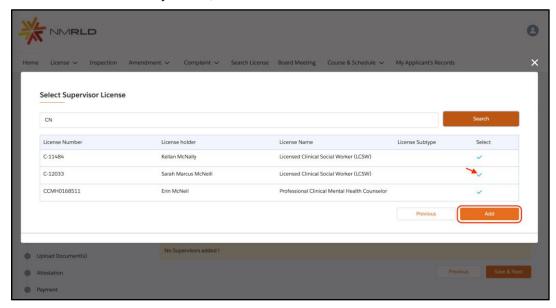


Note: The confirmation screen shown below will appear. To close the following screen, click the close icon.





b) If you choose No, use the Search button to find a supervisor license by name or number. Once you have selected the necessary license, click **Add**.



Note: The confirmation screen shown below will appear. To close the following screen, click the close icon.



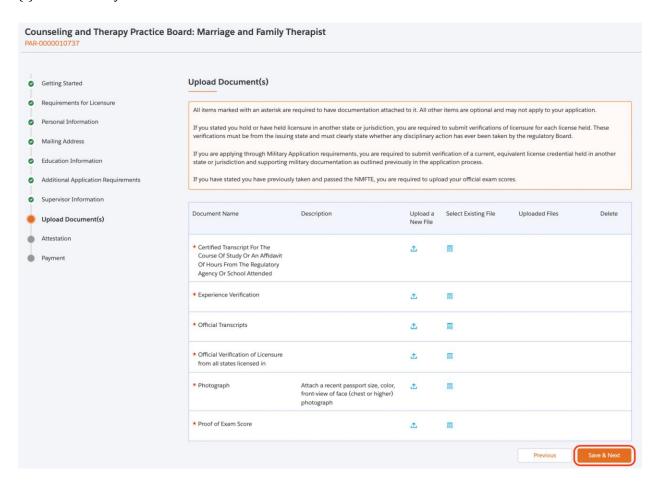


9) Once the Supervisor Information is added, click Save & Next.





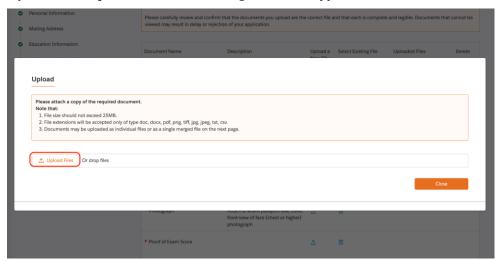
10) In the Upload Document(s) step, click the Upload a New File icon to upload new documents or click the Select Existing File icon to select already uploaded documents. The document names with a red asterisk (*) are mandatory.



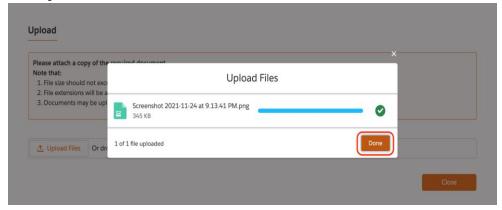


a) Click **Upload Files.** Select the appropriate document file to upload. (Alternatively, you can drag and drop the appropriate document file). Click **Done.**

If you click on **Upload Files**, the following screen will appear.



b) Click **Upload Files**, select the file, then click **Done** and click **Close**.





c) If you click on **Select Existing**, the following screen will appear. Click **Use** to select the required file.



d) Click Yes.



11) Select the **Attestation** check box to give your consent, enter your name in the **Attestation Signature** field, and click **Save & Next**.



12) In the **Payment** step, read the information in orange and then select a payment mode from the **Mode of Payment** drop-down.





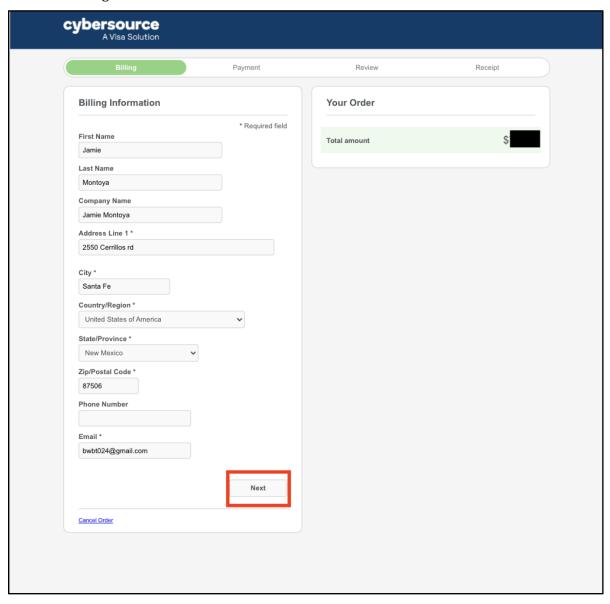
Notes:

- If you select Credit Card or E-check, a pop-up window for payment gateway, Cybersourse, will be displayed.
- Payment is a separate system; credit card info will not be stored/saved by RLD.
- Cybersource is a SoNM billing platform, and this is not phishing or other malware.

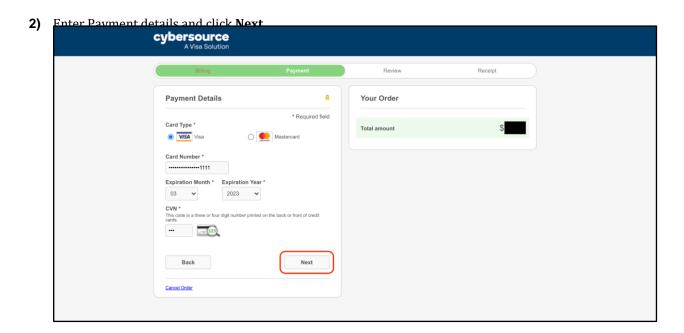


PAYMENT GATEWAY

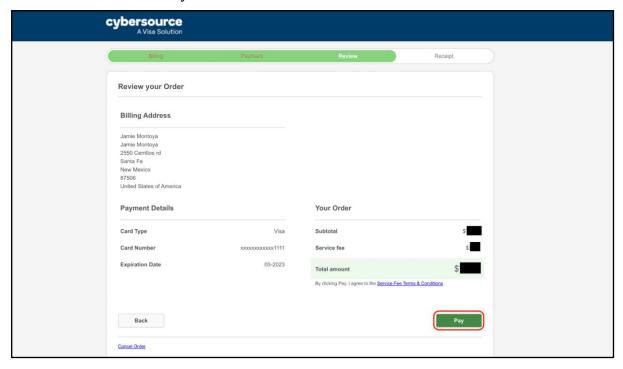
1) Enter the billing information and click Next.



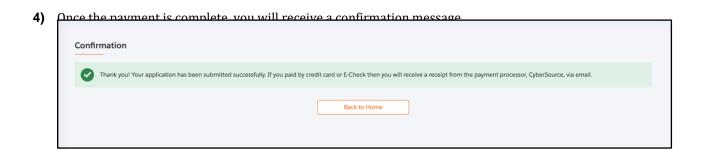




3) Review the order and click Pay.





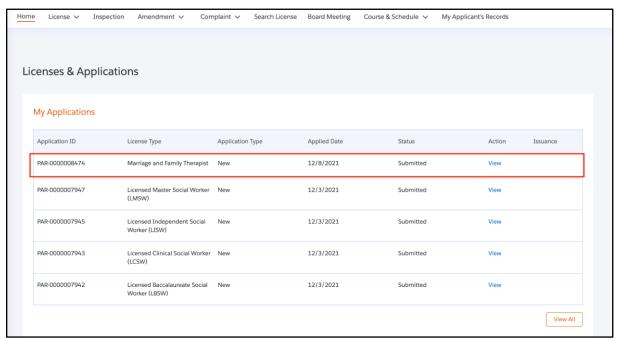


Note: A payment receipt will be delivered to the email entered in the Payment Gateway.

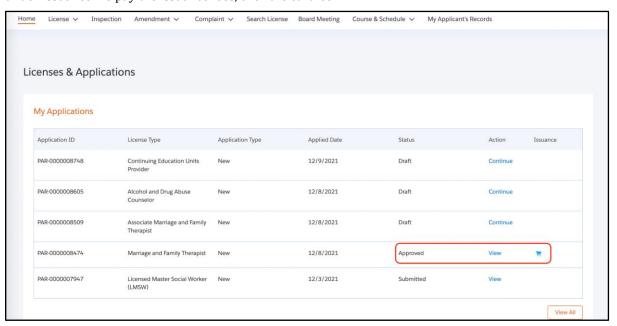


VIEW APPLICATION SUBMISSIONS

1) The application will display under My Applications with a submitted status on the Home Page.

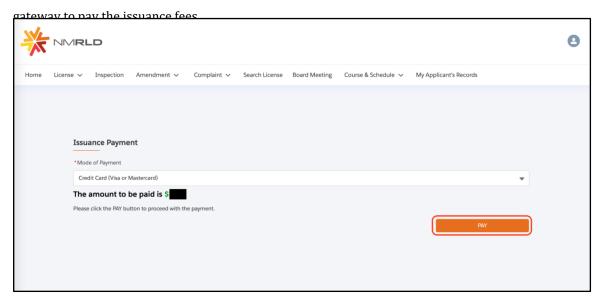


2) The status of the application will change to Approved once it has been approved. There will be an option under Issuance. To pay the issuance fees, click the cart icon.





a) Select the Mode of Payment and click Pay. You will be redirected to the Cybersource payment



b) The cart icon will be removed once the issuance fees have been paid.

