



**New Mexico
Regulation and Licensing
Department**

Manufactured Housing Division

Presenters:

Amanda Roybal

Director, Manufactured Housing Division

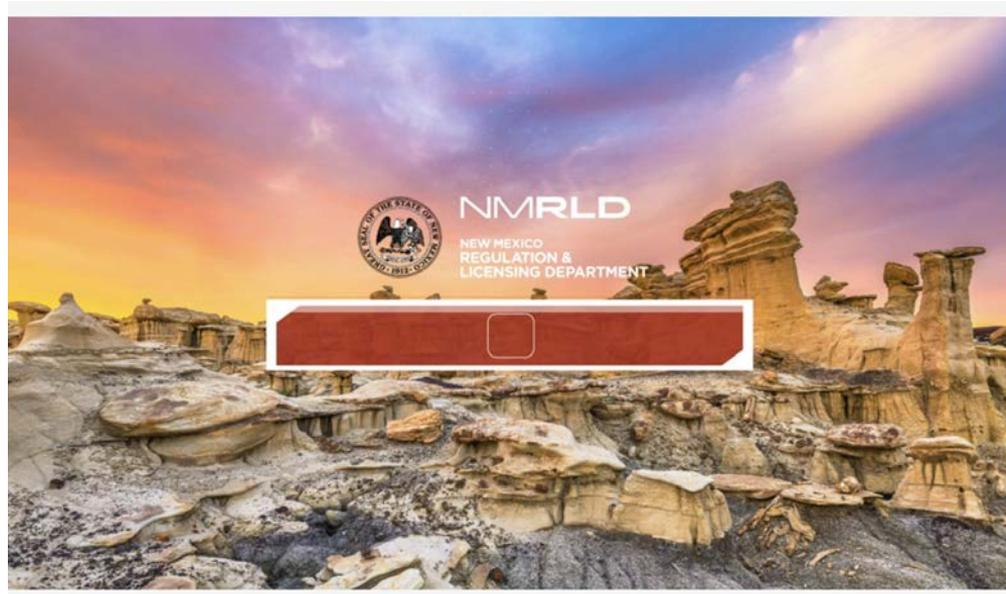
Carl Ulibarri,

Chairman, MHD Committee

Alexander Habiby

Director of Business, MTX

Permitting Portal “Splash Video”



[https://jpw.screenlight.tv/shares/UAHNQbytpwdFbSZsMdl1bSy6hQGjAR2p?_ =1596080684836](https://jpw.screenlight.tv/shares/UAHNQbytpwdFbSZsMdl1bSy6hQGjAR2p?_=1596080684836)

Password: NMRLD



NMRLD Permitting Portal User Training





Agenda

1. Vision Statement
2. Portal Walkthrough
 - a. Login Page
 - i. Public Permit Search
 - b. Home Page: Overview
 - i. Community Admin
 - c. Manage Permits Tab: Overview
 - d. Apply for a Permit
 - e. Installation Permits
 - f. Request Inspection
 - g. Renew a Permit
 - h. Ticket Management
3. Questions?



Vision Mapping

VISION STATEMENT

Deliver an exceptional customer experience by implementing an easy to use 24/7 portal that enables MHD staff to bring efficiency, online payment and accurate reporting to the licensing and permitting process for Licensed Professionals and Homeowners.

Easy to Use

E-Z

Accurate

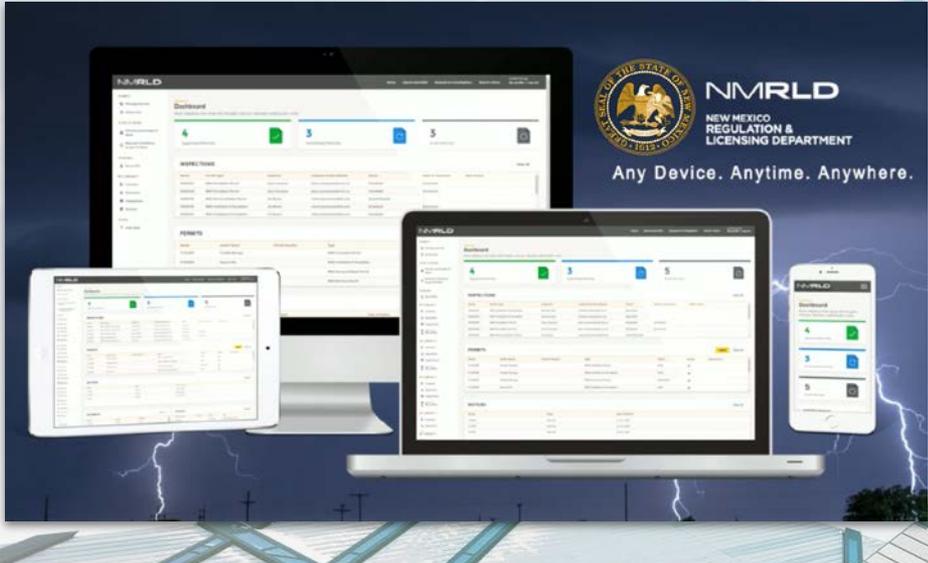


24/7 Access



Efficient





LOGIN PAGE



Search for Permits and Notices

Click on Search Permits to search for a permit or notice. The search option is a resource for permit information and shall not be used to substitute as an official correspondence. The Regulation and Licensing Department shall assume no liability for any errors, omissions, or inaccuracies in the information provided regardless of how caused. Any decision made or action taken or not taken by user in reliance upon any information or data furnished hereunder is done so entirely at his or her sole risk.

[Find permit\(s\)](#) →

[Find notices](#) →

Investigations

When we receive your completed request form and attachments, we will review the information to determine if your request falls within the jurisdiction of our agency. If your case falls outside of our jurisdiction, we will make every effort to refer your request to an agency that may be able to help you. Please understand that the information provided in most complaints is considered public information. The possible exceptions include unlicensed cases that have not yet resulted in conviction.

[Request an Investigation](#) →

Welcome back

Please enter your credentials below to log in.

*E-mail address

*Password

[Forgot password?](#)

[Log in](#)

Homeowners, Don't have an account?

No problem! Click the [register](#) button below to register as a homeowner.

[Register as Homeowner](#)

Login Page - Public Permit Search

Search for a Permit

Permit can be searched by Record ID, holder name, license number, license name, or address using the fields below.

Search by Record ID Permit Holder Name License Number Licensee Name Address

Address or location

Search by a location name or address to automatically populate the address fields below (optional)

*Street: *City: *State: *Zip: Space Number:

Record ID ↓	Status ↑↓	Status Reason	Permit Holder Name ↑↓	License Number	Licensee Name	Address	Community	Space Number	Action
PFOU_202000264	Approved		Franklin Borrego	5555	Swarna Peri	418 Girard Boulevard Southeast, Albuquerque, New Mexico, USA	<input type="checkbox"/>		<input type="checkbox"/> <input type="checkbox"/>
MHDR_202000256	Approved		Jackson Avery			418 Girard Boulevard Southeast, Albuquerque, New Mexico, USA	<input type="checkbox"/>		<input type="checkbox"/> <input type="checkbox"/>
A-000680	Draft		Jordan Black	345	Marcus Sullivans	418 Girard Boulevard Southeast, Albuquerque, New Mexico, USA	<input type="checkbox"/>		<input type="checkbox"/>

Login Page - Public Permit Search



New Mexico Regulation and Licensing Department

MANUFACTURED HOUSING DIVISION

5500 San Antonio Dr. NE ■ Albuquerque, NM 87109 ■ Ph (505) 222-9800 ■ Fax (505) 765-5670
[Web: www.rld.state.nm.us/mhd](http://www.rld.state.nm.us/mhd)

MHD FOUNDATION PERMIT

**NOTICE: Failure to request an inspection is a violation of the Manufactured Housing Act.
Permit must be affixed to the window closest to the front exterior door in a weather resistant container. The container shall be affixed to the exterior of the window for access to all licensee's and division inspection.**

Record ID: PFOU_2020000264
PERMIT ISSUED: 07/29/20
PERMIT EXPIRATION: 01/25/21

INSPECTOR NAME: Joseph Aragon
INSPECTOR PHONE:

OWNER

TEST
(666) 666-6666

CONTRACTOR

706 Camino Lejo
Santa Fe
NM
87505

SITE ADDRESS

418 Girard Boulevard Southeast, Albuquerque
New Mexico, 87106

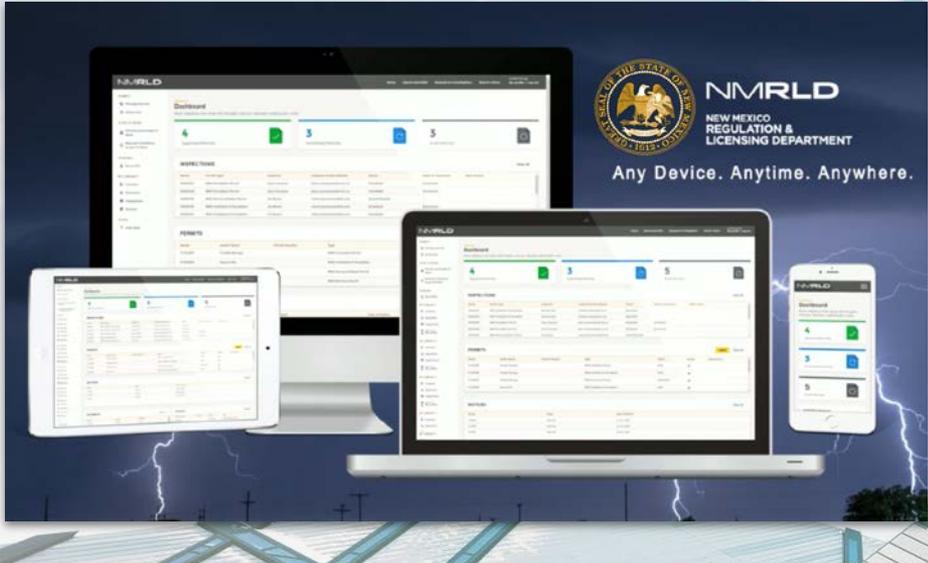
License: 5555
Type: MHD-MANUF
Expires:
Phone: (121) 212-1212

Work Type	License	Contractor
Concrete	5555	Franklin Borrego

DIRECTIONS TO INSPECTION SITE (REQUIRED)
take 3rd exit

Permit void 180 days after issuance.

To schedule an inspection please contact our call center at 505-222-9813 or 1-877-243-0979. You may also request an inspection by email to CID.Inspection@state.nm.us. If by email you must include Record ID, site address, contact name and phone number. The email submission is an easy, efficient method for requesting inspections. Upon receipt of emailed



HOMEPAGE & COMMUNITY ADMIN



Home Page: Overview

PERMITS

- Manage permits
- All permits

SCOPE OF WORK

- Permits and Scope Of Work
- Request Installation Scope Of Work

PERSONAL

- Community Admin
- My profile

MY COMPANY'S

- Licenses
- Payments
- Inspections
- Notices

OTHER

- Help desk
- User guide

Dashboard

Welcome to the Manufactured Housing Division permitting and inspections dashboard.

6 Approved Permits

3 Submitted Permits

0 Draft Permits

INSPECTIONS

View All

Inspection Number	Record ID	Permit Type	Inspector	Inspector Email Address	Status	Date of Inspection	Next Action
00004501	MHDR_202000260	MHD Mechanical Permit	Matthew Herrera	alexander.habiby*mherrera@mtxb2b.com	Scheduled	Scheduled	
00004500	INST_2020000275	MHD Installation Permit	Matthew Herrera	alexander.habiby*mherrera@mtxb2b.com	Scheduled	Scheduled	
00000425	MHDR_2020000248	MHD Mechanical Permit	Alphonso Santistevan	alphonso.santisteva@state.nm.us	Scheduled	Scheduled	
00000420	MHDR_2020000259	MHD Mechanical Permit	Carl Malm	carl.malm@state.nm.us	Closed (Failed)	Jul 21, 2020	
00000410	MHDR_2020000252	MHD Mechanical Permit	Joseph Aragon	joseph.aragon@state.nm.us	Closed (Passed)	Jul 9, 2020	

PERMITS

Apply

View All

A-004534	John EZ	MHD Installation & Foundation	Pending Applicant Action	
INST_2020000275	John EZ	MHD Installation Permit	Approved	
PFOU_2020000274	John EZ	MHD Foundation Permit	Approved	Request Pre-Inspection
A-004513	Mary James	MHD Mechanical Permit	Submitted	

PERMITS

Manage permits

All permits

SCOPE OF WORK

Permits and Scope Of Work

 Request Installation
Scope Of Work

PERSONAL

Community Admin

My profile

MY COMPANY'S

Licenses

Payments

Inspections

Notices

Community Admin

Add, and manage access for individuals you authorise to pull permits and request inspections on behalf of your organisation.

Manufactured Housing Division

This feature will allow authorized employees to pull permits and request inspections on behalf of community admin. Below is a view of all employees within your company.

[Add New User](#)

Name	Email	Phone	SSN	Active	Action
Kara Lesniak	swarna.peri+885@mtxb2b.com	(666) 666-6666	666666666	<input checked="" type="checkbox"/>	Remove Access
Marcus Sullivans	swarna.peri@mtxb2b.com	(555) 555-5555	888888888	<input checked="" type="checkbox"/>	Remove Access
Swarna Peri	swarna.peri+886@mtxb2b.com			<input type="checkbox"/>	Enable Access

Community Admin

NMRLD Home Search permit(s) Request an investigation Search Notice Jordan Black My profile | Log out

PERMITS

- Manage permits
- All permits

SCOPE OF WORK

- Permits and Scope Of Work
- Request Installation Scope Of Work

PERSONAL

- Community Admin
- My profile

MY COMPANY'S

- Licenses
- Payments
- Inspections
- Notices

OTHER

Add New User

Please enter the following information and the User will receive an email notification to setup his password to the NM RLD Community Portal

*First Name	<input type="text" value="John"/>	*Last Name	<input type="text" value="Miller"/>
*Email Address	<input type="text" value="john.miller@johnezeconstructions.com"/>	Phone Number	<input type="text"/>
SSN	<input type="text"/>	Job Title	<input type="text"/>
Mailing Street	<input type="text"/>	Mailing City	<input type="text"/>

 **NIMRLD**
NEW MEXICO
REGULATION &
LICENSING DEPARTMENT

Any Device. Anytime. Anywhere.

APPLY PERMIT



Manage Permits Tab: Overview

PERMITS

Manage permits

All permits

SCOPE OF WORK

Permits and Scope Of Work

Request Installation Scope Of Work

PERSONAL

Community Admin

My profile

MY COMPANY'S

Licenses

Payments

Inspections

Notices

OTHER

Help desk

User guide

Manage permits

Use the quick links below to apply for a new, or manage existing permits.



New Permit(s)

Complete the permit application form to apply for a permit. Permit must be approved before work can be done on a job site.

Apply for a new permit



Renew Permit(s)

Complete the renew permit application form for a permit nearing expiration.

Renew a permit



Cancel Permit(s)

Request cancel permit for a permit that has been issued.

Cancel a permit



Withdraw Permit(s)

Request withdraw permit for a submitted permit application that has not been issued a permit number.

Withdraw a permit



Change of Address

Request a change of address for a submitted permit application or a permit that has been issued.

Change an address



Request Pre-Inspection

Request a pre-inspection to evaluate a property's condition or readiness prior to the final inspection.

Request a pre-inspection



Request Final Inspection

Request a final inspection for completed work, any/all actionable remediation has occurred.

Request a final inspection



Request Removal of Prohibited Sales Notice

View and Request a removal of prohibited sales notice.

Request notice removal



Picture Uploads

Upload a photo/documentation on permit prior to inspection.

Picture Uploads

Apply for a Permit

New Permit

- 1 Permit Information
- 2 Scope of Work
- 3 Address Information
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please select the permit type from the drop down and click next.

*Permit Type

- Select an Option
- MHD Mechanical Permit
- MHD Electrical Permit
- MHD Structural Repair Permit
- MHD Foundation Permit
- MHD Installation Permit
- MHD Installation & Foundation
- MHD Conversion Permit

Record ID: A-004536

Delete

- 1 Permit Information
- 2 Scope of Work
- 3 Address Information
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please select the permit type from the drop down and click next.

*Permit Type

MHD Mechanical Permit

Next

Apply for a Permit

Record ID: A-004536

Delete

- 1 **Permit Information**
- 2 **Scope of Work**
- 3 Address Information
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please select the scope of work for this permit.
Note: Installer must identify the subcontractor or the homeowner for each scope of work being performed.

New

Scope of Work	Scope of Work Sub Type	Accepted/Rejected Time	ACTION
---------------	------------------------	------------------------	--------

No Records found.

Back

Next

Apply for a Permit

The screenshot displays the NMRLD (New Mexico Resource Linkage Database) permit application interface. At the top, the logo 'NMRLD' is on the left, and navigation links for 'Home', 'Search permit(s)', 'Request an investigation', 'Search Notice', 'Jordan Black', 'My profile', and 'Log out' are on the right. The main content area shows 'Record ID: A-004536' and a 'Delete' button. A sidebar on the left lists seven steps: 1. Permit Information (checked), 2. Scope of Work (highlighted), 3. Address Information, 4. Owner Information, 5. Document Upload, 6. Instructions, and 7. Payment Information. The main content area contains a form for 'Manufactured Housing Division' with the instruction: 'Please select the scope of work for this permit. Note: Installer must identify the subcontractor or the homeowner for each scope of work being performed.' A modal window titled 'New Scope of Work' is open, showing a dropdown menu for 'Work Type' with options 'Gas', 'HVAC', and 'Plumbing'. The 'Plumbing' option is highlighted with a blue border. In the background, a table with columns 'd Time' and 'ACTION' is partially visible.

Apply for a Permit

The screenshot displays the NMRLD (New Mexico Resource Linkage Database) interface. At the top, the logo 'NMRLD' is on the left, and navigation links 'Home', 'Search permit(s)', 'Request an investigation', 'Search Notice', 'My profile', and 'Log out' are on the right. The main header shows 'Record ID: A-004536' and a 'Delete' button. A sidebar on the left lists seven steps: 1. Permit Information (checked), 2. Scope of Work (highlighted), 3. Address Information, 4. Owner Information, 5. Document Upload, 6. Instructions, and 7. Payment Information. The main content area shows a form for 'Manufactured Housing Division' with a prompt: 'Please select the scope of work for this permit.' A modal window titled 'New Scope of Work' is open, containing two dropdown menus: 'Work Type' with 'Plumbing' selected, and 'Work Sub Type' with 'Water Connection' selected. At the bottom of the modal are 'Cancel' and 'Save' buttons, with the 'Save' button highlighted by a blue border.

Apply for a Permit

Record ID: A-004536

Delete

- 1 **Permit Information**
- 2 **Scope of Work**
- 3 Address Information
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please select the scope of work for this permit.
Note: Installer must identify the subcontractor or the homeowner for each scope of work being performed.

New

Scope of Work	Scope of Work Sub Type	Accepted/Rejected Time	ACTION
Plumbing	Water Connection	8/3/2020, 03:28 PM	 

Back

Next

Apply for a Permit

Record ID: A-004536

Delete

- ✓ Permit Information
- ✓ Scope of Work
- 3 Address Information**
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please enter the project/site address and direction. Space number must be provided when selecting community.

Address or location search

- 33 CALLE ENCANTADA, EDGEWOOD, NM, USA
- 33 HUMMINGBIRD LANE, OJO CALIENTE, NM, USA
- 33 PINON LANE, PECOS, NM, USA
- 330 NM 50, GLORIETA, NM, USA
- 3304 LAWRENCE RD, HOBBS, NM, USA
- 3316 AVENUE D, LOVINGTON, NM, USA
- 332 LA PROMESA, BERNALILLO, NM, USA
- 332 LUNA AZUL RD, CHAPPARAL, NM, USA
- 3322 E LAWRENCE RD, HOBBS, NM, USA

Apply for a Permit

✓ Permit Information

✓ Scope of Work

3 Address Information

4 Owner Information

5 Document Upload

6 Instructions

7 Payment Information

Manufactured Housing Division

Please enter the project/site address and direction. Space number must be provided when selecting community.

Address or location

33 CALLE ENCANTADA, EDGEWOOD, NM, USA

Search by a location name or address to automatically populate the address fields below (optional)

*Street

33 CALLE ENCANTADA

*City

EDGEWOOD

*State

NM

*Zip

87015

Community/Manufactured Home Park

Directions to the Location

Directions to the Location

*Is this address located on tribal land, including any location over which a tribal nation exercises primary jurisdiction under the law?

Select an Option

Back

Next

Record ID: A-004549

Delete

- Permit Information
- Scope of Work
- 3** Address Information
- 4 Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please enter the project/site address and direction. Space number must be provided when selecting community.

Address or location

📍 Search by a location name or address to automatically populate the address fields below (optional)

<p>*Street <input type="text" value="33 CALLE ENCANTADA"/></p> <p>*State <input type="text" value="NM"/></p> <p><input checked="" type="checkbox"/> Community/Manufactured Home Park</p>	<p>*City <input type="text" value="EDGEWOOD"/></p> <p>*Zip <input type="text" value="87015"/></p> <p>*Space Number <input type="text" value="33"/></p>
--	--

*Directions to the Location

*Is this address located on tribal land, including any location over which a tribal nation exercises primary jurisdiction under the law?

Back

Record ID: A-004536

Delete

- ✓ Permit Information
- ✓ Scope of Work
- ✓ Address Information
- 4** Owner Information
- 5 Document Upload
- 6 Instructions
- 7 Payment Information

Manufactured Housing Division
Please enter all homeowner information.
Please enter the information on the Manufactured Home

Homeowner Information

* Homeowner Name

William Jackson

* Homeowner Telephone Number

(654) 332-2121

Homeowner Email

Homeowner Address

Home Information

* Project Name

Jackson Heights

* Manufacturer

yy76555

Manufacturing Date

* Number of Units

Single Wide

Serial Number

Apply for a Permit

Record ID: A-004517

- ✓ Permit Information
- ✓ Scope of Work
- ✓ Address Information
- ✓ Owner Information
- 5** Document Upload
- ✓ Instructions
- 7 Payment Information

Manufactured Housing Division
Please upload all supporting documents needed for the permit.
Make sure to click Submit to Resubmit the application with revised plans.

Document Category	Status	Upload Document	Uploaded Document	Permit Holder's Comments
* Engineered drawings Engineer Letter Manufacturer Plan	Submitted	<input type="button" value="Upload"/>	CID black text (2) (Aug 01, 2020, 09:03 AM)	<input type="text"/>

Apply for a Permit

Record ID: A-004517

✓ Permit Information

✓ Scope of Work

✓ Address Information

✓ Owner Information

✓ Document Upload

6 Instructions

7 Payment Information

Manufactured Housing Division
Please read and approve of acknowledgement below.

The manufacturer's installation manual shall be followed for all new, used, pre-owned, or resold manufactured homes installed within the state of New Mexico. The person(s) performing the work to install a mobile home shall be responsible to insure that all necessary installation permits have been obtained by the homeowner, customer or installer, to be determined in writing prior to the delivery of subject home. Compliance with permanent foundation criteria, site work 14.12.5.9 NMAC, planning, and zoning, slope and drainage requirements is the sole and separate responsibility of the persons, companies or contractors performing such work.

I hereby acknowledge and agree to the above terms

Back

Next

Apply for a Permit

Record ID: A-004536

Delete

- ✓ Permit Information
- ✓ Scope of Work
- ✓ Address Information
- ✓ Owner Information
- ✓ Document Upload
- ✓ Instructions
- 7** Payment Information

Manufactured Housing Division
Please complete payment.

Permit Fee: \$65.00. Click on Pay button below to make the payment.

Pay

Back

Submit

Apply for a Permit

NMRLD Home Search permit(s) Request an investigation Search Notice Jordan Black My profile | Log out

Record ID: A-004536 Delete

Payment

Please select the payment option

 **Card**  **eCheck**

Payment process in another window. Please don't close this modal or refresh the page. It will be closed once the transaction is done.

Close

Apply for a Permit it

Permit Application x Payment Acceptance - Billing | x +

testsecureacceptance.cybersource.com/billing

Apps NM UAT Org Cisco Webex Mee... me

CyberSource
the power of payment

Billing Payment Review Receipt

Billing Information

* Required field

First Name
Jordan

Last Name
Black

Company Name
Skyrise Industries

Address Line 1 *
222 Vassar View Ln

City *
Santa fe

Country/Region *
United States of America

State/Province *
New Mexico

Zip/Postal Code *
88788

Email *
swama.peri+5@mtxb2b.com

Your Order

Total amount \$65.00

Next

Apply for a Perm it

CyberSource[®]
the power of payment

Billing **Payment** Review Receipt

Payment Details

* Required field

Card Type *

 Visa  Mastercard

Card Number *

.....1111

Expiration Date *

12 2022

CVN *

This code is a three or four digit number printed on the back or front of credit cards.

111 

[Cancel Order](#)

[Back](#) [Next](#)

Your Order

Total amount \$65.00

Apply for a Perm it

CyberSource[®]
the power of payment

Billing Payment **Review** Receipt

Review your Order

Billing Address

Jordan Black
Skyrise Industries
222 Vassar View Ln
Santa fe
New Mexico
88788
United States of America

Payment Details

Card Type	Visa
Card Number	xxxxxxxxxxxx1111
Expiration Date	12-2022

Your Order

Total amount	\$65.00
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[Back](#) [Pay](#)

[Cancel Order](#)

Apply for a Permit

Record ID: A-004536

Delete

- ✓ Permit Information
- ✓ Scope of Work
- ✓ Address Information
- ✓ Owner Information
- ✓ Document Upload
- ✓ Instructions
- 7 Payment Information

Manufactured Housing Division
Please complete payment.

Thank you! Your payment of amount \$65.00 was successfully processed. Click on Submit button below to submit your permit.

Back

Submit

Apply for a Permit

Record ID: A-004536

- ✓ Permit Information
- ✓ Scope of Work
- ✓ Address Information
- ✓ Owner Information
- ✓ Document Upload
- ✓ Instructions
- ✓ Payment Information



Your permit has been received. You will receive notice/email once your permit is approved. An inspection may be requested once the permit is approved.

[Home](#)

[Back](#)

Apply for a Permit

Sandbox: Permit Application Submitted

Inbox x



MHD.info@state.nm.us via neol6ucpval9kl.1f-9zevuai.cs90.bnc.sandbox.salesforce.com
to swarna.peri+5@mtxb2b.com

9:31 PM (4 minutes ago) ☆ ↶ ⋮

Hello,

The Manufactured Housing Division Office has received your submission. Please allow 2-3 business days for processing. If you have any concerns regarding the status of the permit, you may reach out to Manufactured Housing Division Office with any questions. Thank you!

Regards,
New Mexico Regulation & Licensing Department



New Mexico Regulation and Licensing Department
MANUFACTURED HOUSING DIVISION
5500 San Antonio Dr. NE • Albuquerque, NM 87109 • Ph (505)222-9870
Email: MHD.info@state.nm.us
Web: NMRLD.GOV/MHD

Sandbox: Payment Confirmation

Inbox x



MHD.info@state.nm.us via ks46i9ltejxk6uf.3l3ac.1f-9zevuai.cs90.bnc.sandbox.salesforce.com
to swarna.peri+5@mtxb2b.com

9:30 PM (6 minutes ago) ☆ ↶ ⋮

Hello,

The payment provided to the Manufactured Housing Division office has been processed. Please retain a copy of the receipt for your records. If you did not authorize any charges to the account, please contact the Manufactured Housing Division office with any questions. Thank you!

Regards,
New Mexico Regulation & Licensing Department



New Mexico Regulation and Licensing Department
MANUFACTURED HOUSING DIVISION
5500 San Antonio Dr. NE • Albuquerque, NM 87109 • Ph (505)222-9870
Email: MHD.info@state.nm.us
Web: NMRLD.GOV/MHD

NIMRLD
NEW MEXICO
REGULATION &
LICENSING DEPARTMENT

Any Device. Anytime. Anywhere.

INSTALLATION PERMITS



Installation Permits

of the Manufactured Housing Division.

An installer or repairmen that is being assigned to a scope of work must hold a license that has been issued by the division after passing an examination and entitles its holder to install manufactured homes for remuneration or consideration as provided for these regulations.

A repairman that is being assigned to a scope of work must hold a license that entitles its holder to repair manufactured homes for remuneration or after passing an examination.

A Homeowner that is completing an assigned a scope of work must pass an examination that entitles its holder to install a manufactured home, foundation, or mechanical or plumbing work. A Homeowner cannot complete a scope of work that includes any electrical or gas and will have to hire a licensed contractor.

New ⓘ

Scope of Work	Scope of Work Sub Type	Status	Contractor	Accepted/Rejected Time	ACTION
Plumbing		Pending (Awaiting Assignment)			
HVAC ⓘ		Pending (Awaiting Assignment)			
Gas		Pending (Awaiting Assignment)			
Skirting		Pending (Awaiting Assignment)			
Hardwire / Yardline		Pending (Awaiting Assignment)			

Back

Next

Installation Permits

The screenshot shows the NIMRLD web application interface. At the top, there is a navigation bar with the NIMRLD logo and links for Home, Search permit(s), Request an investigation, Search Notice, My profile, and Log out. The main content area displays text regarding the Manufactured Housing Division, including regulations for installers, repairmen, and homeowners. A modal window titled "Edit Scope of Work" is open in the foreground. The modal contains the following fields:

- Work Type:** Plumbing
- Work Sub Type:** Select an Option (dropdown menu)
- Contractor:** Type to Search (search input field)

At the bottom right of the modal, there are two buttons: "Cancel" and "Save". The "Save" button is highlighted with a yellow border. In the background, a table is partially visible with columns for "Accepted/Rejected Time" and "ACTION".

Installation Permits

of the Manufactured Housing Division.

An installer or repairmen that is being assigned to a scope of work must hold a license that has been issued by the division after passing an examination and entitles its holder to install manufactured homes for remuneration or consideration as provided for these regulations.

A repairman that is being assigned to a scope of work must hold a license that entitles its holder to repair manufactured homes for remuneration or after passing an examination.

A Homeowner that is completing an assigned a scope of work must pass an examination that entitles its holder to install a manufactured home, foundation, or mechanical or plumbing work. A Homeowner cannot complete a scope of work that includes any electrical or gas and will have to hire a licensed contractor.

New

Scope of Work	Scope of Work Sub Type	Status	Contractor	Accepted/Rejected Time	ACTION
Plumbing	Water Heater Replacement	Pending (Contractor Approval Pending)	Akshat Jain		
HVAC ¹		Pending (Awaiting Assignment)			
Gas		Pending (Awaiting Assignment)			
Skirting		Pending (Awaiting Assignment)			
Hardwire / Yardline		Pending (Awaiting Assignment)			

Back

Next

Installation Permits

The screenshot shows the NMRLD website interface. At the top, there is a navigation bar with links for Home, Search permit(s), Request an investigation, Search Notice, and a user profile section for Jordan Black (My profile | Log out). The main content area contains text regarding regulations for the Manufactured Housing Division, including requirements for installers, repairmen, and homeowners. A modal window titled "New Scope of Work" is open, featuring a "Work Type" dropdown menu. The dropdown is currently open, showing options: "Alternative", "Anchoring", "Blocking", "Concrete" (which is highlighted with a red box), and "Perimeter Retaining Wall Support". Below the modal, a table is partially visible with columns for "Accepted/Rejected Time" and "ACTION".

NMRLD Home Search permit(s) Request an investigation Search Notice Jordan Black My profile | Log out

of the Manufactured Housing Division.
An installer or repairmen that is being assigned to a scope of work must hold a license that has been issued by the division after passing an examination and entitles its holder to install manufactured homes for remuneration or consideration as provided for these regulations.
A repairman that is being assigned to a scope of work must hold a license that entitles its holder to repair manufactured homes for remuneration or after passing an examination.
A Homeowner that is completing an assigned a scope of work must pass an examination that entitles its holder to install a manufactured home, foundation, or mechanical or plumbing work. A Homeowner cannot complete a scope of work that includes any electrical or gas and will have to hire a licensed contractor.

New Scope of Work

• **Work Type**

Select an Option ▼

- Alternative
- Anchoring
- Blocking
- Concrete**
- Perimeter Retaining Wall Support

Accepted/Rejected Time ACTION

Hardwire / Yardline Pending (Awaiting Assignment)

Installation Permits

of the Manufactured Housing Division.

An installer or repairman that is being assigned to a scope of work must hold a license that has been issued by the division after passing an examination and entitles its holder to install manufactured homes for remuneration or consideration as provided for these regulations.

A repairman that is being assigned to a scope of work must hold a license that entitles its holder to repair manufactured homes for remuneration or after passing an examination.

A Homeowner that is completing an assigned a scope of work must pass an examination that entitles its holder to install a manufactured home, foundation, or mechanical or plumbing work. A Homeowner cannot complete a scope of work that includes any electrical or gas and will have to hire a licensed contractor.

New ⓘ

Scope of Work	Scope of Work Sub Type	Status	Contractor	Accepted/Rejected Time	ACTION
Plumbing	Water Heater Replacement	Pending (Contractor Approval Pending)	Akshat Jain		
HVAC ⓘ		Pending (Awaiting Assignment)			
Gas		Pending (Awaiting Assignment)			
Skirting		Pending (Awaiting Assignment)			
Hardwire / Yardline		Pending (Awaiting Assignment)			
Concrete		Pending (Contractor Approval Pending)	Adam EZ		

Installation Permits

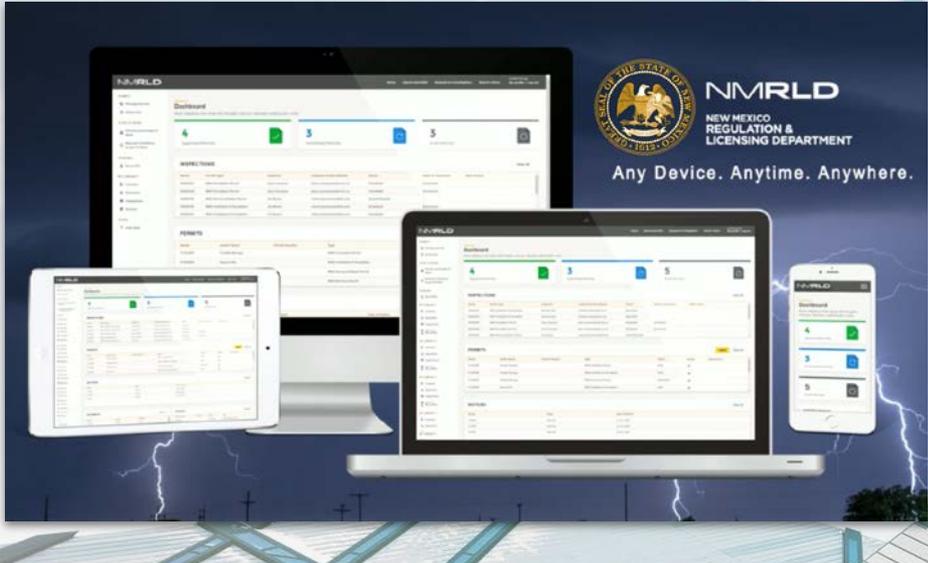
A Homeowner that is completing an assigned a scope of work must pass an examination that entitles its holder to install a manufactured home, foundation, or mechanical or plumbing work. A Homeowner cannot complete a scope of work that includes any electrical or gas and will have to hire a licensed contractor.

New 1

Scope of Work	Scope of Work Sub Type	Status	Contractor	Accepted/Rejected Time	ACTION
Plumbing	Water Heater Replacement	Pending (Contractor Approval Pending)	Akshat Jain		
HVAC 1	Air Conditioning	Pending (Awaiting Assignment)			
Gas	Conversion	Pending (Contractor Approval Pending)	Carl Ulibarri		
Skirting		Pending (Permit Holder Approval Pending)	Jordan Black		
Hardwire / Yardline		Pending (Contractor Approval Pending)	Armando Lira		
Anchoring		Closed (Accepted)	Jordan Black	8/3/2020, 10:43 PM	
Concrete		Closed (Accepted)	John EZ	8/3/2020, 11:15 PM	

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Next



INSTALLATION PERMITS - Accept/Reject SOW



Installation Permits

PERMITS

Manage permits

All permits

SCOPE OF WORK

Permits and Scope Of Work

Request Installation Scope Of Work

PERSONAL

Community Admin

My profile

MY COMPANY'S

Licenses

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> Scope Of Work

Record ID	Permit Type	Status	Permit Holder	Submission Date	Action
A-004534	MHD Installation & Foundation	Submitted	John EZ	Aug 3, 2020	

∨ Scope Of Work

Work Type	Sub Type	Assigned To	Status	Created Date	Accepted/Rejected Time	Action
Plumbing	Water Heater Replacement	Akshat Jain	Pending (Contractor Approval Pending)	Aug 3, 2020		
Hardwire / Yardline		Armando Lira	Pending (Contractor Approval Pending)	Aug 3, 2020		
Anchoring		Jordan Black	Pending (Contractor Approval Pending)	Aug 3, 2020		<input type="button" value="Accept"/> <input type="button" value="Reject"/>
Skirting		Jordan Black	Pending (Permit Holder Approval Pending)	Aug 3, 2020		<input type="button" value="Withdraw"/>
Gas	Conversion	Armando Lira	Pending (Contractor Approval Pending)	Aug 3, 2020		
HVAC	Air Conditioning		Pending (Awaiting Assignment)	Aug 3, 2020		
Concrete			Pending (Awaiting Assignment)	Aug 3, 2020		

Installation Permits

The screenshot shows the NMRLD web application interface. At the top, there is a navigation bar with the logo and links for Home, Search permit(s), Request an investigation, Search Notice, and user profile options. The main content area is divided into a sidebar with navigation menus (PERMITS, SCOPE OF WORK, PERSONAL, MY COMPANY'S) and a main panel titled 'Scope Of Work'. A modal dialog box is overlaid on the main panel, containing the following text:

Acknowledgement

Where structural repairs, alterations, or additions are proposed, complete plans, specifications, installation instructions, details, and/or calculations are required to be attached. Any alterations or additions will require a licensed NM Engineer letter. Please contact The Manufactured Housing Division with any questions regarding the scope of work or documentation required for plan submittal.

I acknowledge the above.

Buttons: Yes, No, Accept, Reject, Withdraw

Record ID	Permit Type	Status	Permit Holder	Submission Date	Action
A-004534	MHD Installation & Foundation	Submitted	John EZ	Aug 3, 2020	

Work	Accepted/Rejected Time	Action
Plumbing		Accept, Reject, Withdraw
Hand Yard		
And		
Skirting		
Gas	Conversion	Armando Lira, Pending (Contractor Approval Pending), Aug 3, 2020
HVAC	Air Conditioning	Pending (Awaiting Assignment), Aug 3, 2020

Installation Permits

NMRLD

Success Work order accepted successfully.

Investigation Search Notice Jordan Black My profile | Log out

PERMITS

- Manage permits
- All permits

SCOPE OF WORK

- Permits and Scope Of Work**
- Request Installation Scope Of Work

PERSONAL

- Community Admin
- My profile

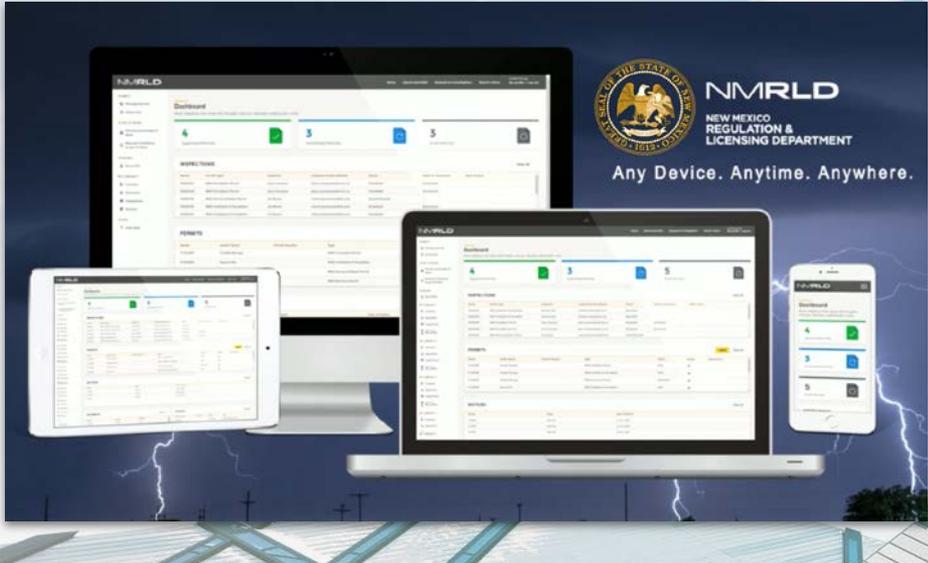
MY COMPANY'S

- Licenses
- Payments
- Inspections
- Notices

OTHER

Record ID Permit Type **MHD Installation & Founda** Status **Select an Option** Clear Search

Record ID ↑↓	Permit Type ↑↓	Status ↑↓	Permit Holder ↑↓	Submission Date ↓	Action
SETF_2020000073	MHD Installation & Foundation	Approved	Jordan Black	Jun 24, 2020	
> Scope Of Work					
Record ID	Permit Type	Status	Permit Holder	Submission Date	Action
SETF_2020000075	MHD Installation & Foundation	Approved	Jordan Black	Jun 24, 2020	
> Scope Of Work					
Record ID	Permit Type	Status	Permit Holder	Submission Date	Action
A-000536	MHD Installation & Foundation	Submitted	Jordan Black	Jul 10, 2020	
> Scope Of Work					
Record ID	Permit Type	Status	Permit Holder	Submission Date	Action
SETF_2020000245	MHD Installation & Foundation	Approved	Jordan Black	Jul 21, 2020	



INSTALLATION PERMITS - Pull a Scope of work



Installation Permits

PERMITS

Manage permits

All permits

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Permits and Scope Of Work

Request Installation Scope Of Work

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Request Installation Scope Of Work

Requests can be filtered by number, type, or address using the fields below.

Search by

Record ID
 Address

Permit Type

Select an Option

*Record ID

INST_2020000268

Clear

Search

Record ID	↑↓ Permit Holder	↑↓ Submission Date	↓ Address	Community	Space Number	Action
INST_2020000268	Franklin Borrego	Jul 28, 2020	411 New Mexico 192, Mesquite, New Mexico, USA	<input checked="" type="checkbox"/>	43	Pull Scope Of Work

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Last

Installation Permits

NMRLD Home Search permit(s) Request an investigation Search Notice Jordan Black My profile | Log out

PERMITS

- Manage permits
- All permits

SCOPE OF WORK

- Permits and Scope Of Work
- Request Installation Scope Of Work

PERSONAL

- Community Admin
- My profile

MY COMPANY'S

- Licenses
- Payments
- Inspections

Request New Scope of Work - Installation Permit

*Work Type

Anchoring

Where structural repairs, alterations, or additions are proposed, complete plans, specifications, installation instructions, details, and/or calculations are required to be attached. Any alterations or additions will require a licensed NM Engineer letter. Please contact The Manufactured Housing Division with any questions regarding the scope of work or documentation required for plan submittal.

* I acknowledge the above.

Cancel Save

Installation Permits



Success

Requested has been successfully sent to Permit Holder. You will receive a notification once it will be accepted or rejected.



ck
le | Log out

PERMITS

Manage permits

All permits

SCOPE OF WORK

Permits and Scope Of Work

Request Installation Scope Of Work

PERSONAL

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MY COMPANY'S

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Inspections

Request Installation Scope Of Work

Requests can be filtered by number, type, or address using the fields below.

Search by Record ID
 Address

Permit Type

Select an Option

* Record ID

INST_2020000268

Clear

Search

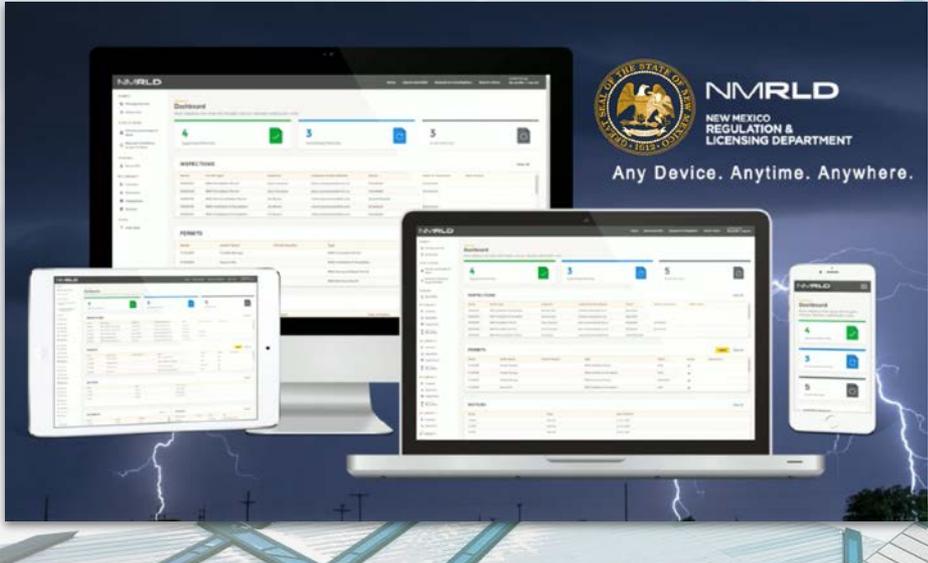
Record ID	↑↓ Permit Holder	↑↓ Submission Date	↓ Address	Community	Space Number	Action
INST_2020000268	Franklin Borrego	Jul 28, 2020	411 New Mexico 192, Mesquite, New Mexico, USA	<input checked="" type="checkbox"/>	43	Pull Scope Of Work

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REQUEST INSPECTION



Request Inspection

PERMITS

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[Permits and Scope Of Work](#)[Request Installation Scope Of Work](#)

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[Community Admin](#)[My profile](#)

MY COMPANY'S

[Licenses](#)[Payments](#)[Inspections](#)[Notices](#)

INSPECTIONS

[View All](#)

Inspection Number	Record ID	Permit Type	Inspector	Inspector Email Address	Status	Date of Inspection	Next Action
00004501	MHDR_2020000260	MHD Mechanical Permit	Matthew Herrera	alexander.habiby+mherrara@mtxb2b.com	Scheduled	Scheduled	
00004500	INST_202000275	MHD Installation Permit	Matthew Herrera	alexander.habiby+mherrara@mtxb2b.com	Scheduled	Scheduled	
00000425	MHDR_2020000248	MHD Mechanical	Alphonso Santistevan	alphonso.santisteva@state.nm.us	Scheduled	Scheduled	

PERMITS

[Apply](#)[View All](#)

Record ID	Holder Name	Type	Status	Action	Next Action
A-004535	John EZ	MHD Installation Permit	Submitted		
A-004534	John EZ	MHD Installation & Foundation	Submitted		
INST_2020000275	John EZ	MHD Installation Permit	Approved		
PFOU_2020000274	John EZ	MHD Foundation Permit	Approved		Request Pre-Inspection

Request Inspection

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Request for Pre-Inspection

Request for Pre-Inspection can be filtered by number, or type using the fields below.

Manufactured Housing Division

Please select the eligible permit below to request a pre-inspection.

Record ID

Permit Type

Select an Option 

Clear

Search

Record ID	↓ Permit Type	↑↓ Issue Date	↑↓ Submitted Date	↑↓ Action
PFOU_2020000274	MHD Foundation Permit	2020-08-02	2020-08-02	Request Inspection

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Request Inspection

Request for Pre-Inspection

Request for Pre-Inspection can be filtered by number, or type using the fields below.

Manufactured Housing Division
Please select the eligible permit below to request a pre-inspection.

Are You Sure?

Cancel Confirm

Permit Number	Permit Type	Start Date	End Date	Action
PFOU_2020000274	MHD Foundation Permit	2020-08-02	2020-08-02	Request Inspection

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Request Inspection

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Request for Pre-Inspection

Request for Pre-Inspection can be filtered by number, or type using the fields below.

Manufactured Housing Division
Please select the eligible permit below to request a pre-inspection.

Record ID

Permit Type

Select an Option



Clear

Search

Record ID	↓ Permit Type	↑↓ Issue Date	↑↓ Submitted Date	↑↓ Action
-----------	---------------	---------------	-------------------	-----------

PFOU_2020000274	MHD Foundation Permit	2020-08-02	2020-08-02	
-----------------	-----------------------	------------	------------	--

Cancel

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Last

 **NIMRLD**
NEW MEXICO
REGULATION &
LICENSING DEPARTMENT

Any Device. Anytime. Anywhere.

RENEW PERMIT



PERMITS

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[Permits and Scope Of Work](#)[Request Installation Scope Of Work](#)

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[Licenses](#)[Payments](#)[Inspections](#)[Notices](#)

OTHER

Manage permits

Use the quick links below to apply for a new, or manage existing permits.



New Permit(s)

Complete the permit application form to apply for a permit. Permit must be approved before work can be done on a job site.

[Apply for a new permit](#)

Renew Permit(s)

Complete the renew permit application form for a permit nearing expiration.

[Renew a permit](#)

Cancel Permit(s)

Request cancel permit for a permit that has been issued.

[Cancel a permit](#)

Withdraw Permit(s)

Request withdraw permit for a submitted permit application that has not been issued a permit number.

[Withdraw a permit](#)

Change of Address

Request a change of address for a submitted permit application or a permit that has been issued.

[Change an address](#)

Request Pre-Inspection

Request a pre-inspection to evaluation a property's condition or readiness prior to the final inspection.

[Request a pre-inspection](#)

PERMITS[Manage permits](#)[All permits](#)**SCOPE OF WORK**[Permits and Scope Of Work](#)[Request Installation Scope Of Work](#)**PERSONAL**[Community Admin](#)[My profile](#)**MY COMPANY'S**[Licenses](#)[Payments](#)[Inspections](#)[Notices](#)

Renew Permit

Renew Permit can be filtered by number, name, or type using the fields below.

Manufactured Housing Division

Below is a list of all permits eligible for renewal. Please select the permit that will need to be renewed.

Record ID

Permit Type

Select an Option

Clear

Search

Record ID	Permit Type	Issue Date	Submitted Date	Action
-----------	-------------	------------	----------------	--------

MHDR_2020000212

MHD Electrical Permit

Renew Permit

INST_2020000270

MHD Installation Permit

Renew Permit

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Last

Renew Permit

[← Back](#)

1 Permit Details

2 Payment

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Site Information

Street	418 Girard Boulevard Southeas	City	Albuquerque
State	New Mexico	Zip	87106

Application Information

Record ID	MHDR_2020000212
Project Name	Blue bird Industries

*Renewal Reason

Renew Permit

[← Back](#)

✓ Permit Details

2 **Payment**

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Permit Fee: \$65.00. Click on Pay button below to make the payment.

Pay

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Submit



TICKET MANAGEMENT - CANCEL PERMIT



Ticket Management-Cancel a Permit

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Manage permits

Use the quick links below to apply for a new, or manage existing permits.



New Permit(s)

Complete the permit application form to apply for a permit. Permit must be approved before work can be done on a job site.

Apply for a new permit



Renew Permit(s)

Complete the renew permit application form for a permit nearing expiration.

Renew a permit



Cancel Permit(s)

Request cancel permit for a permit that has been issued.

Cancel a permit



Withdraw Permit(s)

Request withdraw permit for a submitted permit application that has not been issued a permit number.

Withdraw a permit



Change of Address

Request a change of address for a submitted permit application or a permit that has been issued.

Change an address



Request Pre-Inspection

Request a pre-inspection to evaluation a property's condition or readiness prior to the final inspection.

Request a pre-inspection

Ticket Management-Cancel a Permit

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Cancel Permit

Cancel Permit can be filtered by number, name, or type using the fields below.

Manufactured Housing Division

A cancellation for a permit may be requested after a permit is approved but prior to an inspection. Please select the permit below.

Record ID

Permit Type

Select an Option

Clear

Search

Record ID	Permit Type	Issue Date	Submitted Date	Action
MHDR_2020000208	MHD Structural Repair Permit			Request Cancel Permit
MHDR_2020000072	MHD Electrical Permit			Request Cancel Permit
MHDR_2020000076	MHD Structural Repair Permit			Request Cancel Permit
MHDR_2020000070	MHD Structural Repair Permit			Request Cancel Permit
PFOU_2020000068	MHD Foundation Permit			Request Cancel Permit
PFOU_2020000163	MHD Foundation Permit			Request Cancel Permit

Ticket Management-Cancel a Permit

The screenshot displays the NMRLD web application interface. The top navigation bar includes links for Home, Search permits, Request an Investigation, Search Notice, and My profile | Log out. The left sidebar contains navigation options such as Manage permits, All permits, Permits and Scope Of Work, Request installation Scope Of Work, Community Admin, My profile, Licenses, Payments, Inspections, Notices, Help desk, and User guide. The main content area is titled 'Cancel Permit' and includes a search bar with 'Clear' and 'Search' buttons. A confirmation dialog box is overlaid on the screen, titled 'Confirmation'. The dialog contains the following elements:

- Confirmation** (Title)
- Cancellation Reason** (Section header)
- Contractual Issues** (Selected value in a dropdown menu)
- Cancellation Explanation** (Section header)
- Text:** It might take 6-12 months for MHD to process your refund request.
- Checkbox:** Do you want to Generate a Refund Request?
- Buttons:** Cancel and Confirm (The Confirm button is highlighted with a red border).



TICKET MANAGEMENT - CHANGE ADDRESS



Ticket Management-Change an Address

PERMITS

 **Manage permits**

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Manage permits

Use the quick links below to apply for a new, or manage existing permits.



New Permit(s)

Complete the permit application form to apply for a permit. Permit must be approved before work can be done on a job site.

Apply for a new permit



Renew Permit(s)

Complete the renew permit application form for a permit nearing expiration.

Renew a permit



Cancel Permit(s)

Request cancel permit for a permit that has been issued.

Cancel a permit



Withdraw Permit(s)

Request withdraw permit for a submitted permit application that has not been issued a permit number.

Withdraw a permit



Change of Address

Request a change of address for a submitted permit application or a permit that has been issued.

Change an address



Request Pre-Inspection

Request a pre-inspection to evaluation a property's condition or readiness prior to the final inspection.

Request a pre-inspection

Ticket Management-Change an Address

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Help desk

Address Change

Address Change can be filtered by number, name, type, or status using the fields below.

Manufactured Housing Division

Please select the eligible application/permit below to request an address change.

Record ID Permit Type Status

Record ID	Permit Type	Status	Address	Community	Space Number	Action
A-000015	MHD Installation & Foundation	Draft		<input type="checkbox"/>		Change Address
A-000016	MHD Installation & Foundation	Submitted	334 Camino Cerrito, Santa Fe, New Mexico, USA	<input type="checkbox"/>		Change Address
A-000083	MHD Installation Permit	Submitted	334 Camino Cerrito, Santa Fe, New Mexico, USA	<input type="checkbox"/>		Change Address
A-000316	MHD Foundation Permit	Submitted	7723 Calle Comodo Northeast, Albuquerque, New Mexico, USA	<input type="checkbox"/>		Change Address
A-000324	MHD Foundation Permit	Draft	418 Girard Boulevard Southeast, Albuquerque, New Mexico, USA	<input checked="" type="checkbox"/>	231	Change Address
A-000327	MHD Foundation Permit	Draft	334 Camino Cerrito, Santa Fe, New Mexico, USA	<input type="checkbox"/>		Change Address

Ticket Management-Change an Address

Address Change

Change Address

Current Address

Street: 334 Camino Cerrito

City: Santa Fe

State: New Mexico

Zip: 87505

Community

Directions to Location

New Address

Address or location search

🔍 Search by a location name or address to automatically populate the address fields below (optional)

* Street

* City

* State

* Zip

Cancel Save

A-000536 MHD Installation & Foundation Submitted 418 Girard Boulevard Southeast, Albuquerque, New Mexico, USA A/



TICKET MANAGEMENT - HELP DESK



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[Help desk](#)

Dashboard

Welcome to the Manufactured Housing Division permitting and inspections dashboard.

27

Approved Permits

**8**

Submitted Permits

**21**

Draft Permits



INSPECTIONS

[View All](#)

Inspection Number	Record ID	Permit Type	Inspector	Inspector Email Address	Status	Date of Inspection	Next Action
00004510	MHDR_2020000128	MHD Mechanical Permit	Joseph Aragon	joseph.aragon@state.nm.us	Submitted		
00004499	PFOU_2020000102	MHD Foundation Permit	Russell Wink	russell.wink@state.nm.us	Scheduled	Scheduled	
00004491	MHDR_2020000097	MHD Mechanical Permit	Joseph Aragon	joseph.aragon@state.nm.us	Scheduled	Scheduled	
00004490	PFOU_2020	MHD Foundation	Joseph	joseph.aragon@state.nm.us	Scheduled	Scheduled	

PERMITS

[Apply](#)[View All](#)

Ticket Management - Help Desk

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Help desk

Help desk

Requests can be filtered by number, status, and type using the fields below.

New

Request Number	Status	Type	Clear	Search
<input type="text"/>	Select an Option	Select an Option		

Request Number	Subject	Status	Type	Created Date	Action
00001310	Change my Last Name	New	Problem	Aug 4, 2020	View Ticket Close Case

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Last

Ticket Management - Help Desk

The screenshot shows the NMRLD Help Desk interface. At the top, the logo 'NMRLD' is on the left, and navigation links 'Home', 'Search permit(s)', 'Request an investigation', and 'Search Notice' are in the center. On the right, the user 'Jordan Black' is logged in, with links for 'My profile' and 'Log out'. A sidebar on the left contains menu items under 'PERMITS', 'SCOPE OF WORK', 'PERSONAL', and 'MY COMPANY'S'. The main content area is titled 'Help desk' and shows a 'New Request' form. The form has a title 'New Request' and a prompt: 'Permit or inspection issues? Enter the details of your request below.' It includes three required fields: 'Subject' (text input), 'Request Type' (dropdown menu with 'Problem' selected), and 'Description' (text area). At the bottom of the form are 'Cancel' and 'Save' buttons.

NMRLD Home Search permit(s) Request an investigation Search Notice Jordan Black My profile | Log out

PERMITS

- Manage permits
- All permits

SCOPE OF WORK

- Permits and Scope Of Work
- Request Installation Scope Of Work

PERSONAL

- Community Admin
- My profile

MY COMPANY'S

- Licenses
- Payments
- Inspections
- Notices

Help desk

New Request

Permit or inspection issues? Enter the details of your request below.

Subject

Request Type

Problem

Description

Cancel Save

Ticket Management - Help Desk

PERMITS

🔧 Manage permits

🗉 All permits

SCOPE OF WORK

📄 Permits and Scope Of Work

🔧 Request Installation Scope Of Work

PERSONAL

👤 Community Admin

👤 My profile

MY COMPANY'S

📄 Licenses

💰 Payments

📄 Inspections

📄 Notices

Help desk

Requests can be filtered by number, status, and type using the fields below.

New

Request Number

Status

Select an Option



Type

Select an Option



Clear

Search

Request Number	↓	Subject	↑↓	Status	↑↓	Type	↑↓	Created Date	↑↓	Action
----------------	---	---------	----	--------	----	------	----	--------------	----	--------

00001310

Change my Last Name

New

Problem

Aug 4, 2020

View Ticket

Close Case

00001311

Renew Permit

New

Feature Request

Aug 4, 2020

View Ticket

Close Case

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Last

Questions?



New Mexico Regulation and Licensing Department

Manufactured Housing Division

Follow the rules. Be smart. Stay positive. We will get through this

#AlltogetherNM

NMRLD.com